Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

NEXT IAS

NEXT IAS (Head Office) : 27-B, Pusa Road, Metro Pillar no. 118, Near Karol Bagh Metro, New Delhi-110060
Bhopal Centre: Plot No. 46, ZONE-2, M.P. Nagar, Bhopal-462011
Ph: 8081300200, 8827664612 | E-mail : mts@nextias.com | **Web:** www.nextias.com

(To be filled by candidate)

Name of Candidate : Prajwal Chaurasia

Roll No. : 040990 1

Registration Number : PTTP220258 Date of Examination : 03/09/23

Exam Centre : Old Rajinder Nagar ☐ Bhopal ☐ Online ☑

Test - 8 **Code : TC078**

MTS IGP Batch 2023

GENERAL INSTRUCTIONS

This Question-cum Answer (QCA) Booklet contains 59 pages. Immediately on receipt of the booklet, please check that this QCA booklet does not have any misprint or torn or missing pages or items, etc. If so, get it replaced by a fresh QCA booklet.

Candidates must read the instructions on this page and the following pages carefully before attempting the paper.

Candidates should attempt the questions strictly in accordance with the instructions specified in the question paper and in the space prescribed under each question in the booklet. Any answer written outside the space allotted may not be given credit.

Question paper will be provided separately and can be taken by the candidates after conclusion of the exam.

.....

SUBJECT/PAPER
GENERAL STUDIES

Invigilator's Sign. : .....

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

[To be filled by the STUDENT]

Student's Queries for the Evaluator (if any write them below)

[To be filled by the EXAMINER]

Evaluator's response

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

(For filling by Examiners only)

Evaluator Code :

Q.No	Pg No.	Maximum Marks	Marks	Total
1. (a)	1			
1. (b)	3			
2. (a)	5			
2. (b)	7			
3. (a)	9			
3. (b)	11			
4. (a)	13			
4. (b)	15			
4. (c)	17			
5. (a)	19			
5. (b)	21			
6. (a)	23			
6. (b)	25			
7.	27			
8.	32			
9.	37			
10.	42			
11.	47			
12.	52			
		Grand Total		

Signature

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

MACRO COMMENTS

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

IMPORTANT INSTRUCTIONS

CANDIDATES SHOULD READ THE UNDERMENTIONED INSTRUCTIONS CAREFULLY. VIOLATION OF ANY OF THE INSTRUCTIONS MAY LEAD TO PENALTY.

DONT'S

1. Do not write your name or registration no. anywhere inside this Question-cum-Answer Booklet.
2. Do not write anything other than the actual answers to the questions anywhere inside your QCA Booklet.
3. Do not tear off any leaves from your QCA Booklet, if you find any page missing do not fail to notify the supervisor/invigilator.
4. Do not leave behind your QCA Booklet on your table unattended, it should be handed over to the invigilator after conclusion of the exam.

DO'S

1. Read the Instructions on the cover page and strictly follow them.
2. Write your registration number and other particulars, in the space provided on the cover of QCA Booklet.
3. Write legibly and neatly. Do not write in bad/illegible handwritings.
4. For rough notes or calculation, the last two blank pages of this booklet should be used. The rough notes should be crossed through afterwards.
5. If you wish to cancel any work, draw your pen through it or write "Cancelled" across it, otherwise it may be evaluated.
6. Handover your QCA Booklet personally to the invigilator before leaving the examination hall.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

खण्ड–A / Section–A

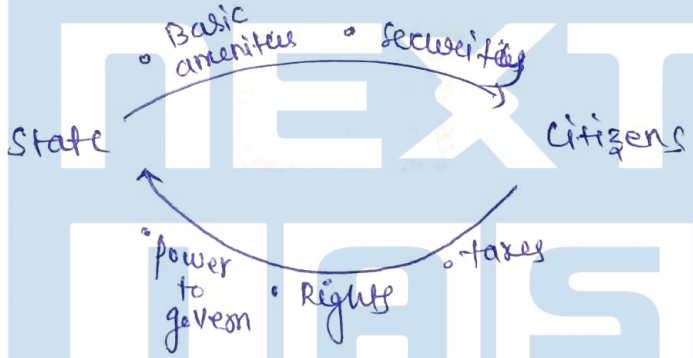
1. (a) "राज्य लोगों से केवल उनकी समृद्धि सुनिश्चित करने के लिए 'कर' लेता है, जैसे सूर्य पृथ्वी से नमी लेता है और उसे हजार गुना मात्रा में वापस कर देता है।" कालिदास

"वापस लौटाने" की भारतीय अवधारणा और सिविल सेवकों के लिए मार्गदर्शक मूल्य के रूप में इसकी प्रासंगिकता की व्याख्या कीजिए। (150 शब्दों में उत्तर दीजिए) 10 अंक

"The State took taxes from the people only to ensure their prosperity in return like the sun takes moisture from the earth only to give it back in thousandfold measure." *Kalidasa.*

Explain the Indian concept of "giving it back" and its relevance as a guiding value for civil servants. (Answer in 150 words) 10 Marks

Kalidasa's statement highlights the notion of social contract theory based on sun - Earth analogy.



Indian Concept of "Giving it back"

(i) Karma philosophy : Return of deeds in place of our actions.

(ii) Resources belong the the humanity, state only re-processes it to give back in form of products, services.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

(iii) Notion of Daan, Dakshina → to do charity to the needy ones like poor, destitutes.

(iv) Bhandara, Langar practices of giving it back to hungery people (food).

(v) Athithi devo Bhava – Respecting guest as gods and giving it back the love, tolerance like hosting G20 Summit in India.

Relevance → guiding value of civil servants

(i) Building compassionate attitude.

Ex: operation sulaimani for poor people.

(ii) prioritise duty towards the society over self.

Ex: Nandurbar DM built O_2 plants.

(iii) To weed off greed and work in spirit of Nishkama Karma.

(iv) To utilise his innovative ideas to give back to society

Ex: Armstrong Pame used crowdfunding to build 100 km road as an innovative idea.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

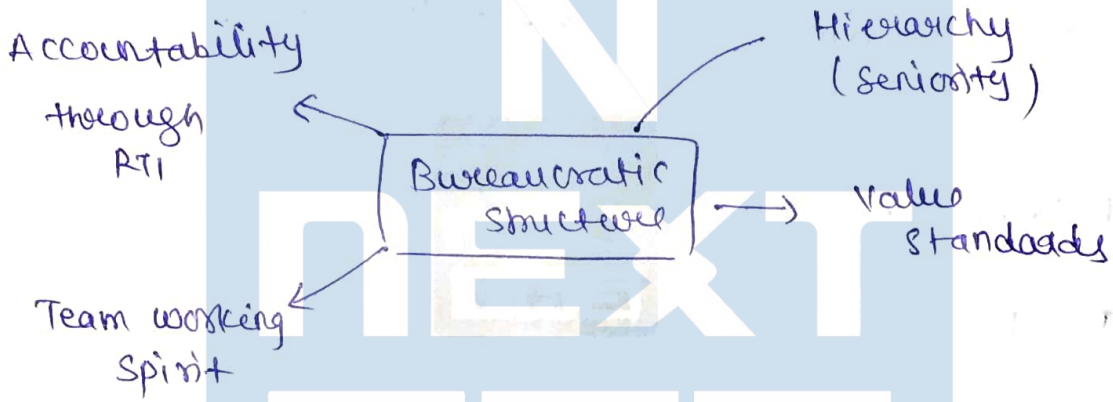
Candidates must not write on this margin

(b) लोक सेवा, एक नौकरशाही संरचना में निहित होती है जिसमें प्राधिकार की स्पष्ट सीमा, मूल्य मानकीकरण और जवाबदेही तंत्र होते हैं। ऐसी संरचना के भीतर काम करते हुए, आपके अनुसार वे कौन से प्रभाव हैं जो लोक सेवक के नैतिक निर्णय लेने को प्रभावित करते हैं? (150 शब्दों में उत्तर दीजिए) 10 अंक

Public service takes place in a bureaucratic structure with clear lines of authority, value standardization, and accountability mechanisms. Working within such a structure, what do you think are the influences that impact the public servant's ethical decision-making?

(Answer in 150 words) 10 Marks

As President said, there are 3 jewels to public servants, Anonymity, Austerity and Ability



Impacting decision making

① Rule of law : to follow rule and regulations while implementing decisions

Ex: Drive against encroachment.

② Conscience : to bridge the loopholes of law and solve dilemmas that may arise

Ex: Ration to poor in event of POS machines not working.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

(III) Accountability - to make them responsible for their actions & decisions

Ex: e-tendering of govt. projects.

(IV) Role modeling - to learn from good leaders and persons to implement them in their decision.

Ex: T.N. Sheshan's reform in elections

(V) Courage: to take up the decision forward without fear & apprehensions.

Ex: Vinod Rai whistleblow against Vyapam scam.

(VI) Agencies like CBI, CVC to check on corrupt practices

Ex: CVC Integrity pact.

(VII) Personal Values and Emotions

Thus as Santhanam Committee suggested holding highest ethical standards is a must for healthy civil servants.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

2. (a) 'नैतिकता' और 'सत्यनिष्ठा' शब्दों से आप क्या समझते हैं? क्या आपको लगता है कि वे एक दूसरे से संबंधित हैं? लोक प्रशासन के संदर्भ में नैतिकता और सत्यनिष्ठा के बीच संबंध को उदाहरण सहित स्पष्ट कीजिए ।

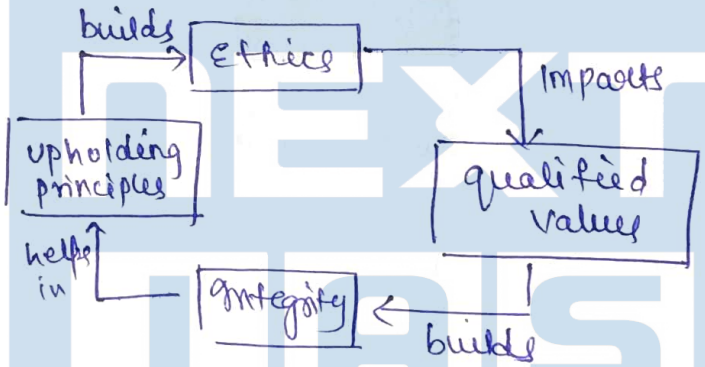
(150 शब्दों में उत्तर दीजिए) 10 अंक

What do you understand by the terms' ethics' and 'integrity'? Do you think they are interrelated? Explain with examples the relationship between ethics and integrity in the context of public administration.

(Answer in 150 words) 10 Marks

Ethics refers to the logical understanding of Right and wrong in decisions

Integrity refers to the strict adherence to ethical principles in every situations.



Relationship ⟹ Ethics ⟷ Integrity

(i) Integrity helps in sustaining ethical values

Ex: Metro man E Sreedharan now built Konkan metro rail project.

(ii) Integrity prevents corrupt practices and builds ethical values.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

Ex: Ashok Khemka's Integrity in IAS.

(iii) Integrity builds public trust and thus ensures continuity of Ethics

Ex: Dissenting judges in judgements of sabarimala, Demonetization case.

(iv) Adherence to Ethics will sharpen the blade of Integrity and Institutions.

Ex: Non-partisan role of agencies like CBI, ED etc.

(v) Ethics nurtures objectivity, rationality and thus shapes integrity.

Ex: e-tendering of coal blocks resulted in 44% higher realisation of prices.

Thus initiatives like Mission Karmayogi through Roles-based will help in ensuring Integrity & Ethics in civil Service.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

(b) 'नैतिक व्यवहार' और 'भावनात्मक बुद्धिमत्तापूर्ण व्यवहार' शब्दों से आप क्या समझते हैं? प्रासंगिक भावनात्मक बुद्धिमत्ता घटकों की पहचान कीजिए जो नैतिक व्यवहार के लिए एक विश्वसनीय मार्गदर्शक के रूप में कार्य करते हैं।

(150 शब्दों में उत्तर दीजिए) 10 अंक

What do you understand by the terms ethical behavior' and 'emotionally intelligent behavior'? Identify the relevant emotional intelligence components that act as a reliable guide to ethical behavior.

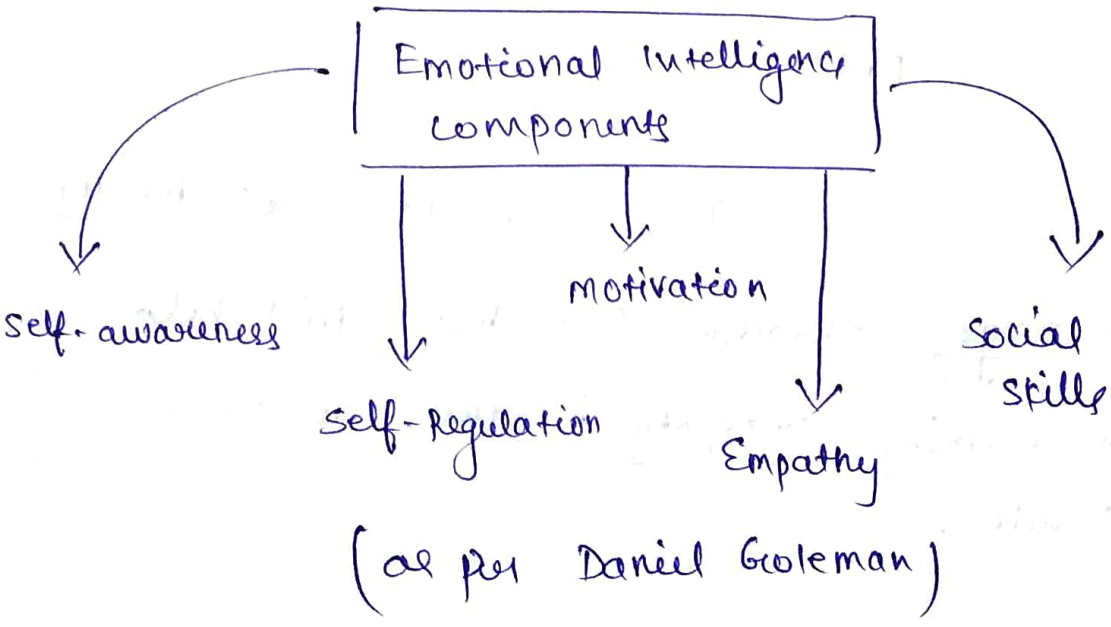
(Answer in 150 words) 10 Marks

Ethical behaviour refers to the reasoned behaviour based on righteousness and wrongness of actions

Ex: Good samaritan helping road accident victim by taking it to hospital.

Emotionally Intelligent Behaviour (EIB) → Decision based on judging one's emotions and how it make our feelings dominant

Ex: EIB person also talk gently to the victims of road accident to lessen their pain.



(as per Daniel Goleman)

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

EI → Guide to Ethical behaviour

(i) self-awareness: helps in adjudging one's emotion and use it carefully in decision making.

Ex: doing charity (Bhandara) in Birthday

(ii) self-Regulation: To regulate emotions and constrain negative ones.

Ex: playing sports to relieve stress

(iii) Motivation: to raise our emotions to do good works

Ex: Participating in blood donation camps.

(iv) Empathy: Understanding the issues of others closely

Ex: filling up the form of old lady for pension in bank.

(v) social skills: builds communication channel in society

Ex: participation in community hall events

Thus these traits help in building ethical behaviour.

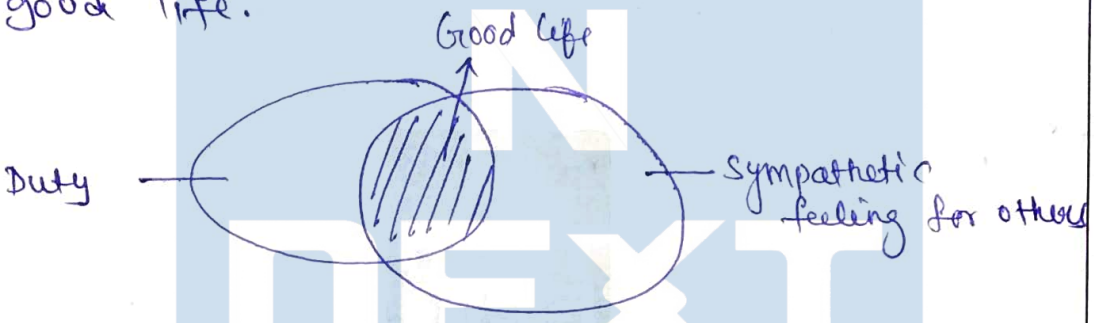
Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

3. (a) "अच्छा जीवन प्राप्त करने के लिए, कर्तव्य पर्याप्त नहीं हैय किसी को दूसरों के प्रति सहानुभूतिपूर्ण भावनाओं को विकसित करने की आवश्यकता होती है, और नैतिक होने के लिए न तो अकेले कर्तव्य और न ही इच्छाशक्ति पर्याप्त है। क्या आप उपरोक्त कथन से सहमत हैं? अपनी स्थिति का औचित्य सिद्ध कीजिए। (150 शब्दों में उत्तर दीजिए) 10 अंक

"To achieve a good life, duty is not sufficient; one needs to develop one's sympathetic feelings for others, and neither duty alone nor good will alone are sufficient to be moral." Do you agree with the above statement? Justify your position. (Answer in 150 words) 10 Marks

The above statement recognises the importance of balance between Duty and sympathetic feelings for others to have a good life.



Balance

(i) By understanding other's pain, it makes us to perform duty to become moral

Ex: Kailash Satyarthi Bachpan Bachao Andolan to save children from exploitation.

(ii) Performing one's duty will become more effective when we came to know about

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

the feelings - be it ~~environment~~ environment

Ex: Sundarlal Bahuguna chipko andolan - duty to save trees, develop feelings with trees.

(iii) If there is no sympathetic feelings then duty became directionless and leads to crisis of conscience.

Ex: bulldozing of houses will render them homeless and goes against welfare state duty.

(iv) Good life entails holistic mixture of both duty and feelings - thus makes us content and achieve happiness.

Ex: Buddha's journey to Enlightenment.

Thus Aristotle's Golden mean will help in balancing these 2 traits to have a good life.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

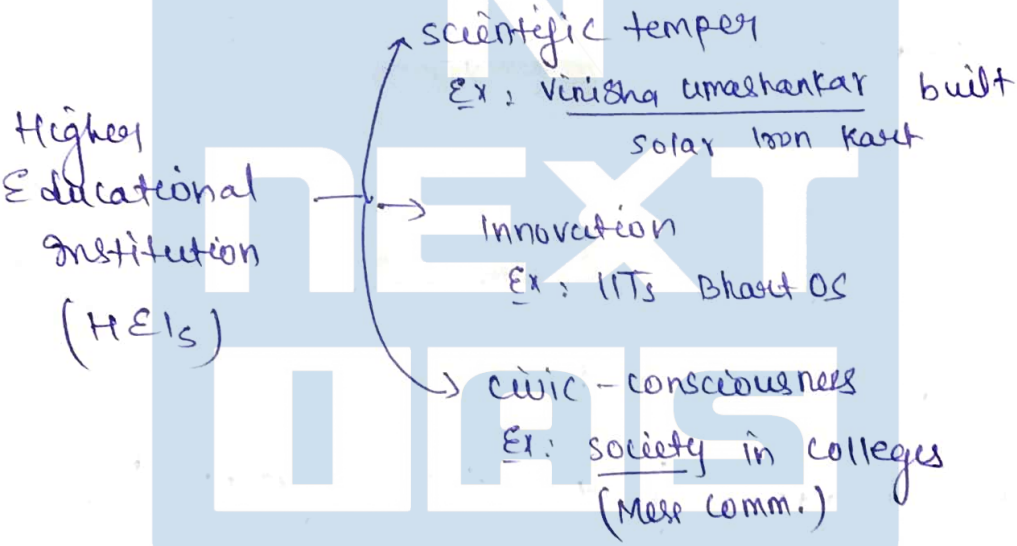
(b) वैज्ञानिक दृष्टिकोण, नवोन्मेशी मानसिकता और प्रबुद्ध नागरिकों का विकास करना उच्च शिक्षण संस्थानों का प्रमुख उद्देश्य है। क्या उच्च शिक्षण संस्थान सत्यनिष्ठा की लोक संस्कृति और भ्रष्टाचार मुक्त राजनीतिक संस्कृति स्थापित करने के लिए युवाओं के मध्य सत्यनिष्ठा की शिक्षा को बढ़ावा देने में सहायक सिद्ध हो सकते हैं? यदि हाँ, तो कैसे?

(150 शब्दों में उत्तर दीजिए) 10 अंक

Developing a Scientific temper, innovative mindset, and civic-conscious citizens are major objectives of higher educational institutions. Can higher educational institutions be instrumental in promoting integrity education among youth to establish a public culture of integrity and a corruption-free political culture? If yes, how? (Answer in 150 words) 10 Marks

"Education without morals is like a ship without a compass"

Martin Luther King.



HEIs → Integrity Education

(i) To foster youth into public service

Ex: NCC in colleges, training camps.

(ii) student council elections to mimic how polity works

Ex: Treasury posts, secretary post

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

(iii) To aware about the wrong doings and misconceptions

Eg: Nukkad nataks

(iv) To arouse civic consciousness

Eg: safety week in college campuses.

(v) To foster participation of HEIs in public consultations & decision making

Eg: EIA public hearings

(vi) Through policies and curriculum

Eg: NEP multidisciplinary courses.

(vii) To raise voice against corruption and expose nexus.

Eg: RTI awareness

Thus, HEIs can play a decisive role in imparting integrity amongst youth.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

4. निम्नलिखित उद्धरणों का अर्थ स्पष्ट कीजिए और उनकी समसामयिक प्रासंगिकता पर चर्चा कीजिए।
Explain the meaning of the following quotations and discuss their contemporary relevance.

(a) इंद्रियाँ समय–समय पर धोखा देती हैं, और जिन लोगों ने हमें एक बार भी धोखा दिया है, उन पर कभी भी पूरा भरोसा न करना बुद्धिमानी है। (150 शब्दों में उत्तर दीजिए) 10 अंक

The senses deceive from time to time, and it is prudent never to trust wholly those who have deceived us even once. (Answer in 150 words) 10 Marks

The above quote reflects the nature of perceptions that affects us in taking decisions and actions.

Senses are based on our sources. And when this gets impacted due to fake and hate news, it brings havoc in society.

Ex: Riots in delhi, Nuh etc. due to fake news circulation

The reality is not absolute following Anekantavada philosophy will tell us multitude of realities & perceptions.

Ex: story of 5 blind men describing differently the same elephant by touching different parts of Elephant.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

This also highlights the importance of truth in contemporary times. This will help in forging peaceful negotiations and prevent us falling in trap of ~~deceit~~ lie

Ex: SAMADHAN strategy for Naxalism

Also, there is a need to strengthen conscience so that we should be able to perceive the information with filters.

Ex: Rising intolerance, racism in society.

So, keep your mind open and strive for logical reasoning & rationality before shaping our perceptions.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

(b) "सार्वजनिक मामलों के प्रति उदासीनता के लिए अच्छे लोगों को जो कीमत चुकानी पड़ती है, वह है बुरे लोगों द्वारा शासित होना।" (150 शब्दों में उत्तर दीजिए) 10 अंक

"The price good men pay for indifference to public affairs is to be ruled by evil men." (Answer in 150 words) 10 Marks

The above quote reflects the importance of public participation in decision making so as to make it more equitable and inclusive.

Poor accountability mechanism leads to the tyranny of a few and thus results in mass violation of rights and abuse in society.

Ex: Inability to fight against Taliban led to restriction on female education by Taliban.

Also, lack of interest in public policy making has spillover effects in economy of a nation.

Ex: ~~Lack of~~ Inability to pay taxes resulted in low tax collection and higher tax

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

rates to who is paying the taxes.

In Governance too, apathy for public affairs also deteriorates services delivery and breeds corruption in society

Ex: CAG report of escalating costs of Dwarka expressway from ~~₹ 18 Cr/km~~ to ₹ 250 crore / km
₹ 18 crore / km

Thus, there is a need to indulge and actively participate in public affairs

① Kisaan mazdoor Shakti sangathan attempt and efforts for RTI helped the society to become more transparent and accountable.

Thus Social contract theory should be upheld so that good men will establish good government in society

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

(c) "मनुष्यों ने स्वभाव को थोड़ा भ्रष्ट किया होगा, क्योंकि वे जन्मजात भेड़िये नहीं थे, और वे भेड़िये बन गये हैं।"
(150 शब्दों में उत्तर दीजिए) 10 अंक

"Men must have corrupted nature a little, for they were not born wolves, and they have become wolves."
(Answer in 150 words) 10 Marks

This quote highlights how humans became corrupt and exploitative as their civilisation progressed.

In order to gain vested personal gains, they became selfish, greedy and non-responsive to the Nature itself.

Ex: Earth overshoot day slipped to July in 2023 as compared to Dec. in 1900s due to over-exploitation of natural resources.

Not only nature, their corrupt nature is creating unrest and breeds conflicts amongst themselves too.

Ex: Russia-Ukraine war, trade war between

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

USA-china, Nuclearisation of globe etc.

This has resulted into degradation of good values of love, tolerance and fraternity

Ex: Increasing incidents of Mob lynchings, hate crime, violence on refugees etc. are such examples.

Thus there is a need to rectify this nature

(i) Sustainable Development goals by 2030 by UN.

(ii) Panchamrit goals by India.

(iii) Building Caring and Inclusive society for all

Thus, People + Planet - prosperity should guide us to nurture mother Earth.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

5. (a) पेशेवर रूप में, सिविल सेवक कैरियर केंद्रित और स्वार्थ–निष्ठ भी होते हैं। साथ ही, उनका सेवा लोकाचार उन पर निस्वार्थ भाव से सार्वजनिक हित की सेवा करने का दायित्व भी थोपता है। क्या एक सिविल सेवक के लिए करियर और सेवा दायित्व में सामंजस्य बिठाना संभव है? अपनी स्थिति स्पष्ट कीजिए। (150 शब्दों में उत्तर दीजिए) 10 अंक

As professionals, civil servants are career focused and are also self-interested. At the same time, their service ethos imposes an obligation to serve the public interest selflessly. Is it possible for a civil servant to reconcile career and service obligation? Explain your position.

(Answer in 150 words) 10 Marks

Civil Servants are responsible officers of a state who are bound by Duty and obligations of spirit of service.

Civil Servants → Career focused

(I) Promoting self over others for post-retirement benefits.

(II) Indulges into unholy nexus and breeds corruption

Ex: Pooja Singhal IAS case.

However, civil servants have shown that it is possible to reconcile career & service obligations –

(I) SPARROW approach and 360° review framework so that their service gets recognition in terms of career growth.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

(II) Duty bound to put welfare at top pedestal

(III) following Gandhian Talisman to serve the needy ones selflessly.

(IV) Kant's Categorial Imperative of unconditional duty.

Ex: T.N. Sheshan's electoral reforms.

(V) Harmonising service with the happiness of self and society

Ex: Kiran bedi Tihar jail Reforms.

(VI) Seeing duty as a means along with ends.

Ex: Nishkama karma

(VII) Building values like Integrity, Probity, selflessness etc.

Thus this will make civil service as "steel frame of India"

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

(b) "जिस तरह करुणा के बिना सक्षमता निष्ठुर और अमानवीय हो सकती हैय उसी तरह, सक्षमता के बिना करुणा मदद माँगने वाले व्यक्तियों के लिए अर्थहीन हो सकती है।" उपयुक्त दृष्टांत की सहायता से सार्वजनिक सेवाओं के संदर्भ में उपरोक्त की व्याख्या कीजिए। (150 शब्दों में उत्तर दीजिए) 10 अंक

"While competence without compassion can be brutal and inhumane; similarly, compassion without competence can be meaningless for persons seeking help." Explain the above with the help of a suitable illustration in the context of public services. (Answer in 150 words) 10 Marks

Competence refers to the aptitude or skills to perform a task while compassion makes us to understand the situation (feelings) better.

Competence − Compassion = Brutal + Inhumane

Ex: Exclusion of poor beneficiaries from database (PDS) due to error in Aadhar data.

Compassion − competence = meaningless

Ex: Person wants to help a poor child to give education but do not have enough income or not aware of govt. schemes.

competence + compassion

① Kiran bed's Tihar jail reforms

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

Competence + Compassion

in understanding the prisoner's skills

to impart skilling and earn income for them

(11) Emotional intelligence and aptitude can make our policies more inclusive in nature

Ex: MGNREGA social audit rule

Competence + Compassion

training of Gram Sabha so that they knew about social audit process

participation of locals in developmental processes.

Thus, competence and compassion are like 2 handles of a bicycle, both needs to be balanced to get optimum result.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

6. (a) क्या दुनिया के एक हिस्से में व्यक्तियों का कष्ट उन विदेशियों पर सहायता की नैतिक माँग उत्पन्न करती है जो उनसे दूर रहते हैं? क्या सहायता की ये नैतिक माँगें न्यायसंगत हैं? क्या अभाव के समय अंतर्राष्ट्रीय समुदाय की मदद करने में विफल रहने के लिए सरकारों को नैतिक रूप से जिम्मेदार ठहराया जा सकता है? चर्चा कीजिए।

(150 शब्दों में उत्तर दीजिए) 10 अंक

Does the suffering of individuals in one part of the world generate moral demands of assistance on those foreigners who live far away from them? Are these moral demands of assistance justified? Can governments be held morally responsible for failing to help the international community in times of deprivation? Discuss.

(Answer in 150 words) 10 Marks

Injustice anywhere is a threat to justice everywhere.

The above statement reminds us of oneness of humankind as enshrined under Universal declaration of Human rights.

Moral demand on foreigners

(i) To put humanity above physical borders.

Ex: India's wheat assistance to Ukraine amid Russia-Ukraine war.

(ii) Human rights are Universal in nature

Ex: Rohingaya refugee crisis

(iii) Duty of State to protect the interest of its diaspora abroad

Ex: operation Kaveri

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

Justification

(i) Ethos of Vasudev Kutumbakam (the world as one single family).

(ii) Rabindranath's Tagore Humanism approach in International ethics.

Ex: Shanti Niketan

(iii) Gandhiji's Talisman

Government held morally responsible

(i) To help the needy ones at times of stress

Ex: vaccine maitri by India during COVID-19

(ii) principle of shared prosperity.

(iii) Notion of Common but differentiated responsibility for climate change.

(iv) Moral responsibility to voice against injustice

Ex: Taliban takeover to Afghanistan.

Thus International ethics needs to be amalgated in national policies too.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

(b) सिविल सेवा नैतिकता का संबंध प्रबंधन से है। यह जितना विभागीय मामला है उतना ही व्यक्तिगत मामला भी है। जो नेता नैतिक आचरण को सुविधाजनक बनाने वाली प्रणालियाँ बनाने में विफल रहते हैं, वे भी उतने ही दोषी हैं जितने वे जो नैतिक कदाचार में लिप्त हैं। क्या आपको लगता है कि विभागीय संस्कृति नैतिक कदाचार को बढ़ावा देती है या कमजोर इच्छाशक्ति वाला व्यक्ति दोषी है? चर्चा कीजिए। (150 शब्दों में उत्तर दीजिए) 10 अंक

Civil Services ethics has everything to do with management. It is as much a Departmental as a personal issue. Leaders who fail to create systems that facilitate ethical conduct are equally to blame as much as those who indulge in ethical misconduct. Do you think the Departmental culture leads to ethical misconduct or is the individual with weak willpower culpable? Discuss.
(Answer in 150 words) 10 Marks

Civil service encompasses management of public servants and working of their departments.

Departmental culture → Ethical misconduct

(i) Rigid hierarchy finds its difficult to raise voice against top echeloons of office

(ii) Lack of transparency restricts information outflow and breeds corruption

Ex: Vohra committee, nexus between bureaucratic rigid culture

(iii) Poor reward for good work and partisan approach towards plum postings.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

Individual weak will power

(I) poor leadership qualities

(II) Emotions driving decisions and actions

Ex: fake encounter as revenge

(III) putting self-interest over welfare of others

Ex: post-retirement benefit

(IV) Lack of courage to change work-cultures

Ex: harassment of women in work place needs more support to avail justice.

Suggested measures

(I) Transition from Rules-based to Role-based service

Ex: iGOT platform.

(II) Building Emotional Intelligence

(III) Lateral Entry to change rigid bureaucratic hierarchy.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

खण्ड–B / Section–B

7. आप कम साक्षरता दर और खराब स्वास्थ्य संकेतक वाले जिले में जिला विकास अधिकारी के रूप में तैनात हैं। जैसे ही आपने कार्यभार संभाला, आपके स्वास्थ्य सचिव ने स्पष्ट निर्देश दिए कि आपकी प्राथमिकता स्वास्थ्य सेवाओं की आपूर्ति में वृद्धि करके स्वास्थ्य संकेतकों में सुधार करना है।

कार्यभार संभालने के बाद, आपने स्वास्थ्य सेवाओं में सुधार के तरीकों का अध्ययन करने और उनकी पहचान करने के लिए जिले का दौरा किया। अपनी क्षेत्रीय यात्रा के दौरान, आपको पता चला कि मुद्दा सेवाओं की पहुँच का नहीं हैय यह कुछ और ही है। आपने पाया कि समस्या मिथकों, भ्रांतियों और कुप्रथाओं का है जो स्वास्थ्य देखभाल सेवाओं को अपनाने में बाधा बन रही हैं। उदाहरण के लिए, लोगों का मानना है कि टीके नपुंसकता का कारण बनते हैं, टीकाकरण जन्म नियंत्रण के लिए किया जाता है, प्रसवपूर्व देखभाल का उपयोग माँ और बच्चे के स्वास्थ्य के लिए प्रतिकूल है, इत्यादि।

आपने महसूस किया कि ये मान्यताएँ व्यवहार संबंधी बाधाएँ हैं जो स्वास्थ्य और पोषण सेवाओं के रास्ते में बाधक हैं। और इन व्यवहार संबंधी बाधाओं के कारण अग्रिम पंक्ति के कार्यकर्ताओं का पहुँचना मुश्किल हो गया है।

आपने स्वास्थ्य सचिव के साथ अपने अवलोकन पर चर्चा की, और उन्होंने आपको पड़ोसी जिले के डीडीओ से सीख लेने की सलाह दी, जो कुछ अच्छा काम कर रहे हैं। जब आप पड़ोसी डीडीओ से मिले, तो आपको पता चला कि वह लोगों को मनाने के लिए आस्थावान नेता के प्रभाव और पहुँच का उपयोग कर रहा है। आप व्यवहार संबंधी बाधाओं को दूर करने में मदद के लिए आस्थावान नेताओं को शामिल करने के बारे में आशंकित हैं। एक सिविल सेवक के रूप में, आपको लगा कि स्वास्थ्य सेवा योजनाओं में आस्थावान नेताओं को शामिल करना एक गलती होगी। जब आपने सचिव के साथ अपनी आशंकाएँ साझा कीं, तो उन्होंने दृढ़तापूर्वक आपको प्रयास करने और कुछ नया करने का निर्देश दिया।

(a) उपरोक्त मामले में कौन–कौन से मुद्दे शामिल हैं?

(b) आस्थावान नेताओं को प्रभावषाली ओर प्रेरक के रूप में उपयोग करने के क्या फायदे और नुकसान हैं?

(c) यदि आस्थावान नेता नहीं हैं, तो व्यवहार संबंधी बाधाओं को तोड़ने के लिए आपके पास अन्य विकल्प क्या हैं?

(d) क्या आपको लगता है कि एक सिविल सेवक के लिए सरकारी योजनाओं को बढ़ावा देने में आस्थावान नेताओं को शामिल करना नैतिक रूप से सही है?

(250 शब्दों में उत्तर दीजिए) 20 अंक

You are posted as a District Development officer in a district with a low literacy rate and poor health indicators. As you took charge, your Health Secretary had given express instructions that your priority is to improve health indicators by enhancing the delivery of healthcare services.

After taking over, you traveled around the district to study and identify ways of improving healthcare services. During your field trip, you discovered that the issue was not the accessibility of services; it was something else. You found the problem was the myths, misconceptions, and malpractices that hindered the uptake of health care services. For instance, people believed that vaccines caused impotence, immunization was equivalent to birth control, using antenatal care was counterproductive to the health of the mother and baby, and so on.

You realize that these beliefs were the behavioral barriers that stood in the way of health and nutrition services. And these behavioral barriers made it difficult for front-line workers to reach out.

You discussed your observations with the Health Secretary, and he advised you to seek inputs from the neighboring district DDO who was doing some good work. When you met with the neighboring DDO, you learned he was experimenting with using the Faith leader's influence and reach to persuade people. You were unsure about roping in faith leaders to help you overcome the behavioral barriers. As a civil servant, you felt it would be a mistake to involve faith leaders in health service schemes. When you shared your apprehensions with the Secretary, he firmly instructed you to try and innovate.

(a) What are the issues involved in the above case?

(b) What are the advantages and disadvantages of using Faith leaders as influencers and persuaders?

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

(c) If not faith leaders, what are your other options for breaking the behavioral barriers?

(d) Do you think it is ethically right for a civil servant to involve faith leaders in promoting government schemes?

(Answer in 250 words) 20 Marks

(a) **Issues Involved**

(1) Rationality v/s faith (Persuasion of beliefs)
(logical reasoning)

(2) Short term goal v/s long term outcome
↳ might lead to rise in superstitions in future.

(3) Means v/s Ends
adopting the route of faith leaders to get good results

(4) Kant's Categorical Imperative is at risk.

(5) Conflict of interests like situations in future if someone complaint against faith leaders in future.

(b) Using faith leaders

Advantages	Disadvantages
• Innovative way to improve efficiency	• Compromise protocols or standard procedures

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

(i) using Emotional Intelligence

- Attitudinal change in short span.
- Religion in deriving good practices
- Non-Violence and Use of no force
- Improvement in health indicators
- Ensures delivery of public goods and services.

- Impact scientific temper development (Article 51A)
- undermines Capacity of NGOs, CSOs and Aaganwadi workers
- future impacts may not be favourable
- Might lead to polarisation & politicisation of issue
- Nexus between administration and religious faith leaders.

(c) other options

(i) use of mass campaign & awareness tools like Nukkad Natak, paintings etc. Ex: audio-video documentaries

(ii) Role-modeling - by showing video of

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

immunisation / taking vaccine by self or other government officials

Ex: Persuasion tool

(iii) using Emotional Component (&

Ex: Beti Bachao, Beti Pado to

~~Suro~~ Swachta Bharat, Suraksha Bharat

(iv) use of technology → to disseminate info

(v) using local groups → NGOs, CSOs along with AASHA workers

Ex: Pulse polio campaign success.

(vi) curbing fake news about impotence etc. under IT rules 2021.

(vii) Targeting youth and make them aware so that they can aware their households.

(d) Ethically right

(i) Due to acceptability of religion and cultures in society.

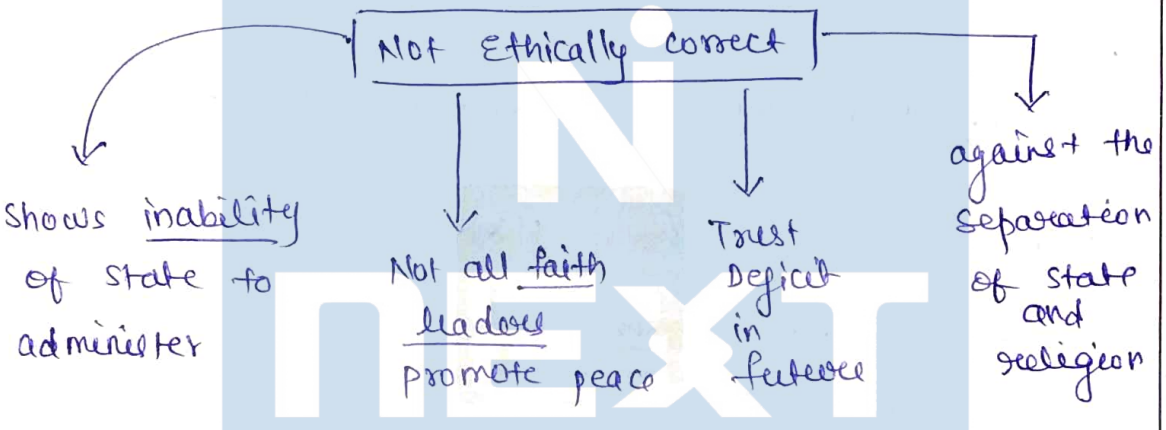
Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

(ii) Behavioural changes could be obtained in short duration.

(iii) Empathy for masses → to improve healthcare

(iv) Belief and faith of society are interlinked



These have capability approach (by Amartya Sen) will help through initiatives like Aspirational blocks. This will help in forwarding scientific temper in society.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

8. आप एक एजेंसी 'विशेष प्रयोजन साधन' के प्रमुख हैं, जो आवश्यक सेवाओं की अंतिम–मील वितरण की निगरानी करने और आपके अधिकार क्षेत्र के भीतर नागरिकों की बाधाओं और शिकायतों को सुलझाने के लिए जिम्मेदार है। आवश्यक सेवाओं में मातृ एवं शिशु स्वास्थ्य देखभाल, बीपीएल परिवारों को पोषण संबंधी सहायता, पेयजल उपलब्धता आदि शामिल है।

आपकी एजेंसी ने नियमित आधिकारिक संचालन और शिकायतों को संभालने के लिए 15 कर्मचारियों को नियुक्त किया है। चूँकि एजेंसी शिकायतों का निपटान करती है, इसलिए प्रतिदिन भारी मात्रा में सार्वजनिक व्यवहार होता है। कभी–कभी एजेंसी के अधिकारियों को नियमित कार्यालय का काम पूरा करने के लिए कार्यालय समय से परे काम करना पड़ता है, क्योंकि सार्वजनिक व्यवहार में कार्यालय के अधिकांश घंटे लग जाते हैं। कर्मचारी अतिरिक्त काम करने से नाखुश थे क्योंकि उन्हें कोई ओवरटाइम भुगतान नहीं किया जाता है। उनमें से कुछ ने अनौपचारिक रूप से आपके साथ इस मुद्दे को उठाया, लेकिन आप असहाय है क्योंकि एजेंसी के नियम किसी भी यात्रा या ओवरटाइम भत्ते की अनुमति नहीं देते हैं। आपने इस मामले को मुख्यालय के समक्ष उठाने का प्रयास किया लेकिन कोई फायदा नहीं हुआ।

काम का तनाव धीरे–धीरे कर्मचारियों के बीच दिखने लगा, वे शिकायतकर्ताओं से चिड़चिड़े हो गए और कभी–कभी उन पर चिल्लाने लगते हैं। अशिष्टता के अलावा, कर्मचारियों की भाषा दुर्व्यवहारपूर्ण, अपमानजनक और कभी–कभी जातिवादी होती जा रही है। आपने पाया कि उनमें से विशेष रूप से 4 ऐसे हैं जो शिकायतों से निपटने के दौरान बहुत अपमानजनक और भेदभावपूर्ण व्यवहार कर रहे हैं। मुखिया के रूप में आपने उन्हें चेतावनी दी, परंतु उनके कार्यकारी दृष्टिकोण में कोई उल्लेखनीय परिवर्तन नहीं आया। आपकी समस्या को और बढ़ाने के लिए, कुछ ग्रामीणों ने, अपने सरपंच के माध्यम से, आपके मुख्यालय में अशिष्ट, अपमानजनक और भेदभावपूर्ण व्यवहार का मुद्दा उठाया। मुख्यालय ने तुरंत आपको कार्रवाई करने और एक सम्मानजनक और गरिमापूर्ण कार्यस्थल बनाने का निर्देश दिया।

(a) उपरोक्त मामले में कौन–कौन से मुद्दे शामिल हैं?

(b) आपके लिए कार्रवाई के कौन से विकल्प उपलब्ध हैं?

(c) प्रत्येक विकल्प की जाँच कीजिए और अपनी चुनी हुई कार्यवाही की पुष्टि कीजिए।

(d) मर्यादा से आप क्या समझते हैं? मानवीय और सामाजिक मर्यादा के बीच अंतर बताइए? सरकारी विभागों में देखे जाने वाले सामान्य मर्यादा उल्लंघनों की पहचान कीजिए। (250 शब्दों में उत्तर दीजिए) 20 अंक

You are the Head of an Agency, a special purpose vehicle, responsible for overseeing the last-mile delivery of essential services and sorting out bottlenecks and grievances of the citizens within your jurisdiction. The essential services included Maternal and infant health care, nutritional support to BPL families, drinking water availability, etc.

Your agency employed a staff of 15 to carry out regular official operations and handle grievances. Since the agency dealt with complaints, there was an enormous amount of public dealing daily. Sometimes the agency officials had to work beyond office hours to finish the regular office work as public dealings took away most of the office hours. The employees were unhappy doing the extra bit as they were not paid any overtime. A few of them informally raised the issue with you, but you were helpless as the agency rules didn't allow any travel or overtime allowances. You tried taking up the matter with HQ but to no avail.

The work stress gradually started showing up among the staff, they became irritable with the complainants, and at times they shouted at them. Besides rudeness, the staff's language became abusive, derogatory, and sometimes casteist. You could notice that there were 4 of them in particular who were getting very abusive and discriminatory while handling grievances. As the Head, you warned them, but there was no marked change in their work attitude. To compound your problem, some of the villagers, through their Sarpanch, raised the issue of rude, disrespectful, and discriminatory behavior with your HQ. The HQ immediately instructed you to take action and create a respectful and dignified workspace.

(a) What are the issues involved in the above case?

(b) What are the action options available to you?

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

(c) Examine each of the options and identify your chosen course of action

(d) What do you understand by dignity? Distinguish between human and social dignity? Identify the common dignity violations that one notices in government departments.

(Answer in 250 words) 20 Marks

This case highlights about unethical workplace environment due to excessive workload.

(a) **Ethical Issues**

(i) Personal health (mental) is getting deteriorating.

(ii) Pressure of job making employees irritable.

(iii) Unfair ~~rett~~ removeation of job to the employee.

(iv) Casteist remarks goes against dignity of beneficiaries.

(v) Unsatisfactory attitude

(vi) Lack of Emotional Intelligence of the Employees (anger feeling)

(vii) Issue in fixing accountability of misconduct

(viii) Deterioration of work culture.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

(b) & (c)

① Taking strict action against Employees

merit	Demerit
• Duty based approach • Zero tolerance towards unruly behaviour • Build trust with public	• may result in strike by employees • Not properly solving the main issue of (less income to Employees)

② Give them final warning and let the work continue

merit	Demerit
• Might serve them as a reminder to improve behaviour • saving Employment for workers	• Shows laxity in approach • shows your support to ~~Unruly~~ behaviour. • further deterioration of work culture

③ Turning the shift of workers and ask for more remuneration to employees from HQ

merit	Demerit
• Shift will help them in easing of burden. • Striking actual issue	• Might increase cost of project • Already rejected by HQ

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

Course of action

- Ask (again) from HR for remuneration to employees
- Also, giving final warning to improve their behaviour
- Treating public with dignity
- Arranging weekly sports, get-together as a refreshment drive
  Ex: picnic, movies, group sports etc.
- This will help in relieving stress and builds EI.
- If situation persists, taking strict action against few employee to show zero tolerance approach.

(d) **Dignity** It refers to the right of a person to be valued and respected.

Ex: Article 21 calls for a dignified life.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

Human dignity

- Respect of a human being
- Common for everyone
- Inhumane if violated

Ex: Slave trade

Social Dignity

- person's perceived dignity in response to experience with other things
- Relative in nature
- Different for everyone
- Represents collective dignity

Ex: Untouchability

Common violations in govt. departments

- Unequal treatment (Partisanship) between rich & poor
- Use of abusive remarks
- Tendency for bribe
- Lack of Emotional Intelligence
- Lack of Empathy
- Lackadaisical attitude

Thus there is a need to improve work culture so as to enhance efficiency of resource utilisation.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

9. मुंबई में मुख्यालय वाली एक प्रमुख फार्मास्युटिकल कंपनी का परिचालन दुनिया भर में है। यह जेनेरिक दवाओं का एक बड़ा उत्पादक और निर्यातक है। इसकी उत्पादन सुविधाएँ देश भर में फैली हुई हैं। महामारी के बाद, कंपनी ने अपनी जेनेरिक दवाओं की माँग में तेजी से वृद्धि देखी और माँग को पूरा करने के लिए, कंपनी ने छोटे निर्माताओं को उत्पादन का अनुबंध दिया। सौदा यह है कि अनुबंधित आपूर्तिकर्ता पूर्व निर्धारित कार्यक्रम के भीतर एक निर्दिष्ट मात्रा में दवाओं की आपूर्ति करेगा, और डिलीवरी पर भुगतान जारी किया जाएगा। कंपनी ने आपूर्तिकर्ता की सुविधाओं, नीतियों या सुरक्षा मानकों की परवाह नहीं की। यह देनदारियों के बिना आपूर्ति श्रृंखला को चालू रखने का एक सरल व्यापारिक सौदा है।

कुछ आपूर्तिकर्ताओं ने इसे शीघ्र पैसा कमाने के अवसर के रूप में देखा। उन्होंने अपनी उत्पादन सुविधा की सीमाएँ बढ़ानी शुरू कर दीं और सुरक्षा और श्रम कानूनों की कोई परवाह नहीं की। दुर्भाग्य से, एक आपूर्तिकर्ता की भंडारण सुविधा में आग लग गई और इस त्रासदी में 22 श्रमिकों की मृत्यु हो गई। उत्पादन सुविधा बंद कर दी गई, और मृत श्रमिकों के परिवारों ने आपूर्तिकर्ता और दवा कंपनी पर क्षतिपूर्ति के लिए मुकदमा दायर किया। आपूर्तिकर्ता नुकसान का भुगतान करने के लिए सहमत हो गया, लेकिन कंपनी ने किसी भी देनदारी से इनकार कर दिया क्योंकि वे सीधे तौर पर शामिल नहीं थी। इस बीच, परिवार का प्रतिनिधित्व करने वाले वकीलों ने दावा किया कि कंपनी इस त्रासदी के लिए नैतिक रूप से जिम्मेदार है क्योंकि उन्होंने सुरक्षा के लिए उत्पादन सुविधा का निरीक्षण नहीं किया और हर चीज के प्रति उदासीन थे। परिवारों का मानना है कि कंपनी पूरी तरह से परिणामवादी है, जो अपनी आपूर्ति लाइनों को चालू रखने के बारे में चिंतित है, चाहे लागत कुछ भी हो।

(a) उपरोक्त मामले में कौन से नैतिक मुद्दे षामिल हैं? (50 शब्दों में) 5 अंक

(b) नुकसान का भुगतान करने पर कंपनी की स्थिति का नैतिक रूप से विश्लेषण कीजिए और बताइए कि क्यों–क्यों नहीं कंपनी को नुकसान के लिए उत्तरदायी होना चाहिए। (120 शब्द) 10 अंक

(c) नैतिक उत्तरदायित्व शब्द से आप क्या समझते हैं? आप कब सोचते हैं कि कोई व्यक्ति या इकाई किए गए कार्यों के लिए नैतिक रूप से जिम्मेदार होता है? (80 शब्दों में) 5 अंक

A major pharmaceutical company headquartered in Mumbai had worldwide operations. It was a big producer and exporter of generic drugs. It has production facilities spread around the country. After the pandemic, the company saw an exponential growth in demand for its generic drugs, and to meet the demand, the company contracted out production to small manufacturers. The deal was that the contracted supplier would supply a specified quantity of drugs within the prearranged schedule, and on delivery, the payments were released. The company didn't bother about the supplier's facilities, policies, or safety standards. It was a simple business deal of keeping the supply chain running without liabilities.

Some suppliers saw this as an opportunity to make some quick money. They started stretching the limits of their production facility and didn't mind compromising with safety and labor laws. Unfortunately, a supplier's storage facility caught fire, and 22 workers died in the tragedy. The production facility was closed, and the dead workers' families sued the supplier and pharmaceutical company for damages. The supplier agreed to pay the damages, but the company denied any liabilities as they were not directly involved. Meanwhile, the lawyers representing the family claimed that the company was morally responsible for the tragedy because they didn't inspect the production facility for safety and were indifferent to everything. The families considered the company to be outright consequentialists worried about keeping their supply lines running, whatever the cost.

(a) What are the ethical issues involved in the above case? (50 words) 5 marks

(b) Ethically analyze the company's position on paying damages and justify why/ why not the company should be liable for damages. (120 words) 10 marks.

(c) What do you understand by the term moral responsibility? When do you think a person or an entity becomes morally responsible for actions committed or omitted? (80 words) 5 marks

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

The above case reflects the unethical practices in workplace and in business. such incidents got noticed by SC in M.C. Mehta oleum case which ensured absolute liability principle.

(a) **Ethical issues**

(i) Commerce without morality (Gandhiji's sin)

(ii) Profit put over people's safety

(iii) Lack of appropriate verification about safety of workplace.

(iv) Moral degradation for refusal to compensation

(v) Violation of labour laws and their dignity.

(vi) Greed for money resulted in death of workers.

(vii) Affect on Market reputation of businesses.

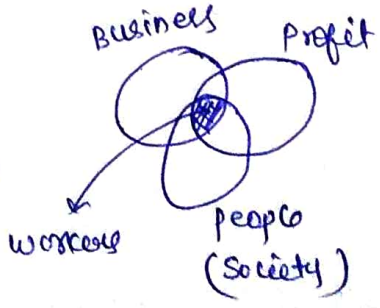
Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

(b) As no ~~direct~~ direct involvement was there, so it can be one justification for denying the compensation.

But above that, it is the moral responsibility to pay compensation -

1. Rule of law - absolute liability in MC mehta oleum case.
2. Negligence of company to amass more profit.
3. Treating workers in supply chains as one of their client is good corporate governance.
4. They compromised safety of workers to fulfil greed.
5. Duty towards society and their workers even not directly linked, shows compassionate Capitalism.
6. Moral compass should guide their decision



Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

∴ they should pay compensation to workers and also check such practices with other suppliers to prevent such accidents.

(c) **Moral responsibility**

means one is responsible for his actions as s/he capable of reason and holds accountable for violations

Ex: Gandhiji's after Chauri-Chaura violent incident.

When a person / company becomes morally responsible

(i) When one see him / her involved in actions / event (directly / indirectly)

(ii) Taking responsibility for the actions due to his actions

Ex: Lal Bahadur Shashtriji resigned after train accident.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

(iii) when one see his/her service is to the society

Ex: Mother Teresa works for humanity

(iv) when company see its impact on others and society.

Ex: Pollution of water due to mining by a company.

(v) Helping directly / indirectly to the cause

Ex: ~~Buying~~ selling weapons to spread terrorism and violence to get profits

Thus as wisely said

profit belongs to business

but resources belongs to people..

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

10. आप और अजय एक साथ कॉलेज में थे, सिविल सेवा परीक्षा के लिए उत्तीर्ण हुए, प्रशिक्षित हुए और एक ही राज्य में काम किया। इन वर्षों में, आप और अजय अच्छे दोस्त और सहकर्मी बन गये। यहाँ तक कि पारिवारिक रूप से भी आप दोनों काफी करीब आ गए और छुट्टियाँ और त्योहारों को एक साथ मनाने लगे।

व्यावसायिक तौर पर पिछले 15 सालों में दोनों आगे बढ़े, लेकिन आपके और अजय के रास्ते अलग–अलग थे। आपने राजनीतिक आकाओं से दूरी बनाए रखा, तटस्थ रहना पसंद किया और किसी भी समूह, लॉबी या विचारधारा से जुड़े रहने से परहेज किया। लेकिन अजय अपने झुकाव को लेकर विवेकशील नहीं थे और वह अच्छे नेटवर्क और पहुँच वालों से जुड़े हुए थे। अपनी नेटवर्किंग के कारण, अजय की पोस्टिंग को हमेशा 'प्लम पोस्टिंग' माना जाता था। अजय को 'शहरी अवसंरचना परियोजनाओं' के सीएमडी के रूप में तैनात किया गया, जो एक भारी लागत वाली हाई–प्रोफाइल परियोजना है। साथ ही आप तीन वर्षों से राज्य योजना आयोग में कार्यरत हैं और अपनी पदोन्नति एवं नवीन पदस्थापना की प्रतीक्षा कर रहे हैं।

जब नई पोस्टिंग की घोषणा हुई तो आप सतर्कता विभाग में अपना स्थानांतरण देखकर आश्चर्यचकित रह गये। कार्यभार संभालने के एक महीने के भीतर ही आपके विभागीय सचिव ने आपको एक मंत्री और उनके परिवार से जुड़े भूमि सौदों की विवेकपूर्ण जाँच करने का आदेश दिया। आपको सख्ती से कहा गया कि इसे गुप्त रखें और जाँच के बारे में सचिव के अलावा किसी और के साथ कोई भी जानकारी साझा न करें।

जैसे ही आपने पूछताछ शुरू की, आपको एहसास हुआ कि अजय, मंत्री और उनके सौदों के साथ घनिष्ठ रूप से जुड़ा हुआ है। जैसे–जैसे सबूत इकट्ठा होने लगे, आप मंत्री और दोस्तों के पक्ष में अजय के संदिग्ध फैसलों को देखकर चकित रह गए। इसके अलावा, आपको अजय के पास उसकी घोषित आय के स्रोतों से कहीं अधिक संपत्ति होने के सबूत भी मिले। जब आपने सचिव के साथ विवरण साझा किया, तो उन्होंने तुरंत आपको अजय के कार्यालय और घर की तलाशी लेने का आदेश दिया क्योंकि उनका मानना है कि अजय ही वह माध्यम है जिसके माध्यम से वे मंत्री को संदिग्ध भूमि सौदों के लिए पकड़ सकते हैं।

आप असमंजस में हैं क्योंकि आप जानते हैं कि तलाशी अभियान से अजय की प्रतिष्ठा धूमिल होगी और परिवार के लिए यह दुखद

(a) उपरोक्त मामले में कौन से नैतिक मुद्दे और दुविधाएँ शामिल हैं?

(b) आपके पास कौन से विकल्प उपलब्ध हैं?

(c) विकल्पों का विश्लेषण करने के बाद अपनी चुनी हुई कार्रवाई का चयन करें।

(d) उपरोक्त मामले में आपकी नैतिक प्रेरणा क्या होनी चाहिए? क्या यह कर्तव्य, दायित्व या परिणाम होना चाहिए?

(250 शब्दों में उत्तर दीजिए) 20 अंक

You and Ajay were in college together, qualified for the civil services examination, trained, and worked in the same State. Over the years, you and Ajay became good friends and colleagues. Even the families became close to the extent of taking vacations and celebrating festivals together.

Professionally, in the last 15 years, both grew, but the paths you and Ajay took differed. You kept your distance from political masters, preferred to be neutral, and refrained from being identified with any group, lobby, or ideology. But Ajay was not discreet about his leanings, and he was well-networked and connected. Because of his networking, Ajay always had postings considered "plum postings." Ajay was posted as CMD of Urban Infrastructure Projects, a high-profile Project with a huge outlay. At the same time, you were working in State Planning Commission for three years and were awaiting your promotion and new posting.

When new postings were announced, you were surprised to see your transfer to Vigilance Department. Within a month of taking charge, you were ordered by your Departmental Secretary to conduct an inquiry discreetly into land dealings involving a Minister and his family. You were strictly told to keep it discreet and not to share any information about the investigation with anybody besides the Secretary.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

As you started the inquiry, you realized Ajay was closely involved with the Minister and his deals. As evidence started piling up, you were shocked to notice Ajay's questionable decisions favoring the Minister and friends. Further, you found evidence of Ajay having assets disproportionately much higher than his declared sources of income. When you shared the details with the Secretary, he immediately ordered you to search Ajay's office and home as he believed Ajay was the medium through which they could catch the Minister for shady land deals.

You were in a bind as you knew a search operation would tarnish Ajay's reputation and be traumatic for the family.

(a) What are the ethical issues and dilemmas involved in the above case?

(b) What are the options available to you?

(c) Select your chosen course of action after analyzing the options.

(d) What must be your moral motivation in the above case? Should it be duty, care, or consequences?

(Answer in 250 words) 20 Marks

The above case highlights the role of probity in civil services, the nexus breeding corruption in society

(a) **Ethical Issues**

(i) Violating Non-partisanship values by Ajay.

(ii) Duty to search Ajay home over private relation with him.

(iii) Honesty with Ajay over Integrity of public office (Vigilance Commission)

(iv) Nexus of Bureaucracy – Politician.
Ajay — Minister

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

(v) Loss of Reputation to a friend.

(vi) following rule over Emotions & feelings of friendship.

(b) options available

(1) Duty to search Ajay home

merit	demerit
• shows impartiality of office.	• Deterioration of friendship and family relations
• zero tolerance to corruption	• Loss of reputation of Ajay
• Gathering evidence about allegation	
• following Kant's Categorical imperative	

(2) Telling Ajay about search

merit	demerit
• violate anonymity ~~brief~~ principle	• Paritran approach towards corruption
• Balancing friendship with duty	• ~~Head would~~ Breaking of trust with head.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

(3) asking head, so that I can talk with ajay and then proceed

merit	Demerit
• lack of coverage of conviction in duty • weak Emotional Intelligence	• Delay in work. • Ajay might destroy crucial proof.

(c) I will choose option (1)

- upholding satyameva jayate principle.
- to do public duty with transparency and impartiality in service
- follow Benetham, Corruption expose will benefit large no.
- Build trust of public in vigilance offices.
- minimize wastages and disproportion usage of limited public resources.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

(d) Duty to be the moral motivation

↳ to follow & uphold rule of law as prescribed in constitution

↳ Duty is categorical Imperative (duty is an end in itself)

↳ Then came consequences as means are as important as end (Gandhiji)

↳ conscience will act as a moral compass to solve dilemmas

↳ Then care, as it is the duty to care for public resources so that they can be used for welfare purposes.

Thus Nolan committee principles of "selflessness" will help the public servants to uphold Integrity.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

11. आप एक युवा पुलिस अधिकारी हैं जो अपने कुछ बैचमेट्स के साथ फील्ड ट्रेनिंग ले रहे हैं। आप और विकास एक पुलिस स्टेशन में दो सप्ताह बिता रहे हैं और फील्ड–स्तरीय पुलिसिंग की बारीकियों को सीख रहे हैं। हर दिन कुछ नया सीखने को मिलता है।

एक दोपहर स्टेशन को थोक बाजार बीट में काम करने वाले एक बीट कांस्टेबल से एक संकटपूर्ण कॉल प्राप्त हुई। व्यापारियों के दो समूहों के बीच झगड़ा शुरू हो गया और जो जल्द ही हिंसक हो गया। उन्होंने अपने सहकर्मी के साथ हस्तक्षेप करने की कोशिश की, लेकिन वे चीजों को नियंत्रण में रखने में असफल रहे। कुछ व्यापारी सिपाहियों के खिलाफ हो गये और उन्हें लोहे की छड़ों से पीटना शुरू कर दिया। कॉल तब आई जब एक कांस्टेबल के सिर पर गंभीर चोटें आईं और उसे आपातकालीन देखभाल की आवश्यकता थी।

मदद के लिए एक टीम मौके पर पहुँची और स्थिति को संभाला। जब तक टीम पहुँची, बदमाश मौके से भाग चुके थे। घायल कांस्टेबल को बेहद नाजुक हालत में अस्पताल ले जाया गया। अपने सहकर्मी को गंभीर रूप से घायल और जीवन के लिए संघर्ष करते देख, थाना क्रोधित हो गया और अपराधियों को पकड़ने के लिए दृढ़ संकल्पित हो गया।

देर शाम तक थाने की टीम ने कुछ बदमाशों को हिरासत में ले लिया, लेकिन कुछ अभी भी लापता थे। पकड़े गए बदमाशों को रात भर हिरासत में रखा गया और अगले दिन अदालत में पेश किया जाना था। उस रात आपने और विकास ने देखा कि कुछ वरिष्ठ पुलिसकर्मी अधिक जानकारी के लिए और पुलिसकर्मियों से दूर रहने का सबक सिखाने के लिए बदमाशों की जमकर पिटाई कर रहे थे। यह सब कुछ घंटों तक जारी रहा, और जब तक यह रुका, बदमाशों में से एक बुरी तरह से कांप रहा था जो कि उसे हृदय रोग के पूर्व इतिहास के कारण मामूली स्ट्रोक आया था। उसे अस्पताल ले जाया गयाय सौभाग्य से, वह बच गया। रात का घटनाक्रम मुख्यालय तक पहुँचा तो जाँच बैठाई गई।

पूछताछ के दौरान थाने में मौजूद सभी लोगों को पूछताछ के लिए बुलाया गया। उपस्थित सभी लोगों ने पिटाई को कुछ थप्पड़ों के अलावा और कुछ नहीं कहकर कम महत्त्व दिया। आपसे और विकास से भी अनौपचारिक रूप से इस घटना को कमतर करने का अनुरोध किया गया था। विकास आराम से इसे कमतर आँक रहा था, लेकिन आप असहज थे और आपको लगा कि सच्चाई से हटकर कुछ भी बोलना आपकी ईमानदारी के खिलाफ है। आप सोच रहे हैं कि क्या पुलिस सुरक्षा के लिए है, हिरासत सुरक्षा के लिए है, और जो हुआ वह दुर्व्यवहार है, सेवा मूल्यों के विरुद्ध है। आप तनाव में हैं और विकल्पों पर विचार कर रहे हैं।

(a) उपरोक्त मामले में कौन से नैतिक मुद्दे शामिल हैं?

(b) आपके अनुसार उपरोक्त मामले में सिद्धांत–उन्मुख और नियम–पालन करने वाले पुलिस कर्मियों को क्यां करना चाहिए और क्यों? तर्क दीजिए।

(c) आपके अनुसार सिविल सेवा में किसे प्राथमिकता दी जानी चाहिए, विभाग के प्रति निष्ठा, या अपने निर्णयों और सेवा मूल्यों में निष्पक्ष और गैर–पक्षपातपूर्ण होना? (250 शब्दों में उत्तर दीजिए) 20 अंक

You are a young police officer undergoing field training along with some of your batchmates. You and Vikas are spending two weeks in a police station learning the nitty gritty and nuances of field-level policing. Every day there was something new to learn.

One afternoon the Station received a distress call from a beat constable working the wholesale market beat. A quarrel had broken out between two groups of traders and which soon turned violent. He tried intervening with his colleague, but they failed to keep things in control. Some traders turned against the constables and started beating them with iron rods. The call came in when one of the constables had taken severe blows to the head, and he needed emergency attention.

A team rushed to the spot to help and take charge of the situation. By the time the team reached, the miscreants had fled the scene. The injured constable was rushed to the hospital in a very precarious

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

condition. Seeing their colleague severely hurt and struggling for life, the station was enraged and determined to apprehend the culprits.

By late evening the station team had rounded up a few miscreants, but some were still missing. The rounded-up miscreants were kept in custody for the night and were to be presented in court the following day. That night you and Vikas noticed that a few senior policemen were seriously beating up the miscreants for more information and to teach them a lesson to keep off from policemen. The "treatment" continued for a few hours, and by the time it stopped, one of the miscreants was severely shaken that he had a minor stroke because of a prior history of a heart condition. He was rushed to the hospital; fortunately, he survived. When the events of the night reached HQ, an inquiry was instituted.

During the inquiry, everyone in the Station was called in for questioning. All of them present played down the beatings as few slaps and nothing more. You and Vikas were also informally requested to play down the incident. Vikas was comfortably underplaying it, but you were uncomfortable and felt it was against your integrity to speak something far from the truth. You were wondering if police are for safety, custody is for protection, and what happened was abuse which was against the service values. You were tensed and weighed the options.

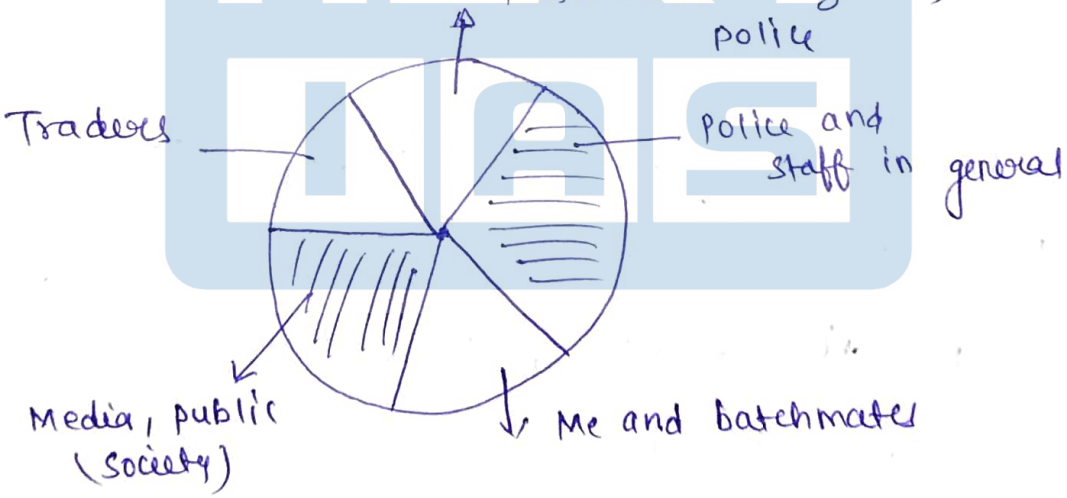
(a) What are the ethical issues involved in the above case?

(b) What do you think principle-oriented and rule-abiding police personnel must do in the above case? Why? Justify

(c) What do you think must assume priority in civil service, loyalty to the department, or being impartial and non-partisan in your decisions and service values?

(Answer in 250 words) 20 Marks

Stakeholders



(a) Ethical Issues Involved

(1) Violence due to failure of law & order in market.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

(ii) Revenge cannot be treated as a form of justice.

(iii) use of violence to get information.

(iv) minor attack led to health problem of accused

(v) Request to tell lie goes against very integrity of police service.

(vi) inquiry team gathering evidence but internal news of lie.

(b) principle-oriented + Rule abiding police must do -

(i) prioritise health of injured miscreant (core Ethics)

(ii) Report to the HQ by self about the act → show honesty and abide to truth.

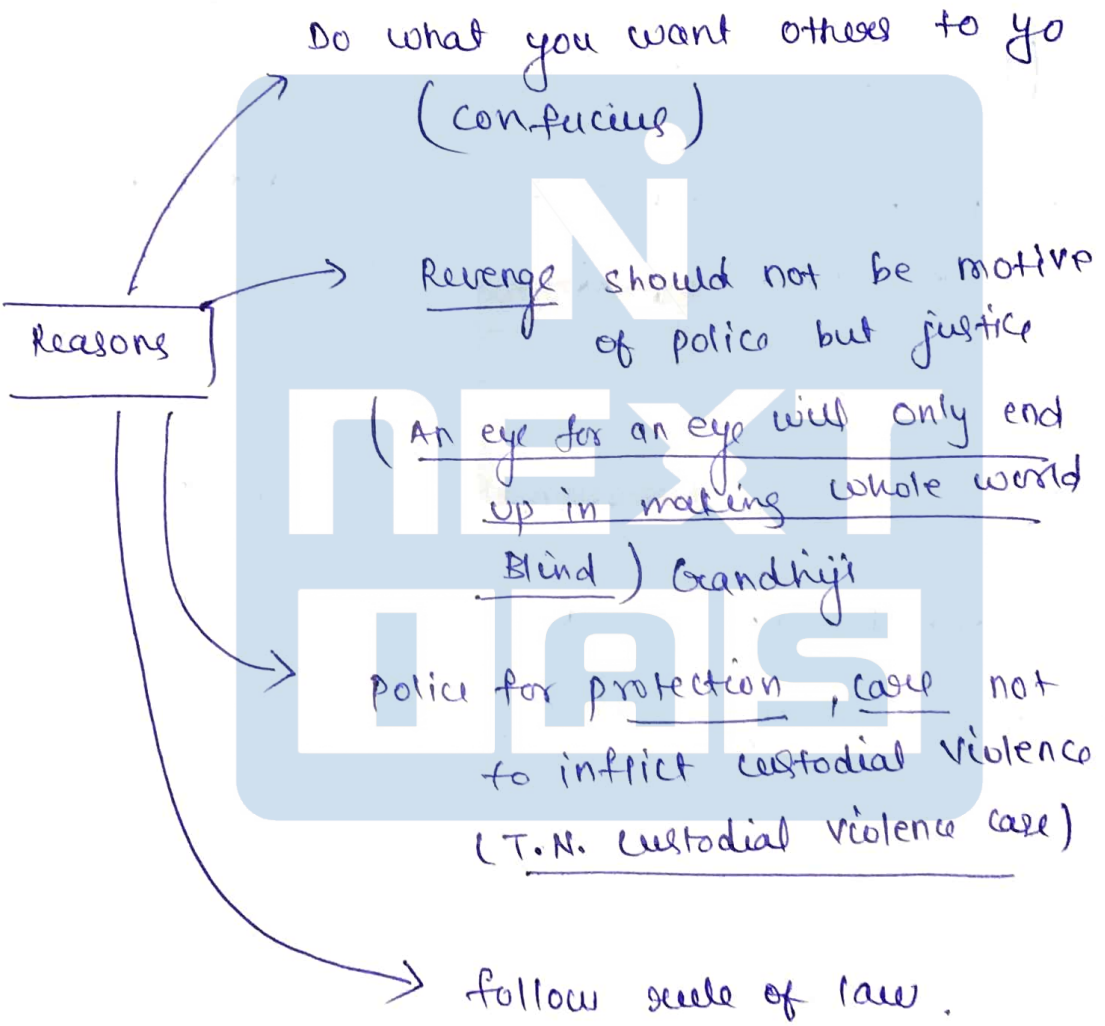
(iii) Realising violation of code of conduct

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

by police over anger (feeling)

(iv) follow SMART policing so that such type of violence in market could be avoided at first place.



(c) In my opinion impartiality and non-partisanship should prevail

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

(i) to show commitment towards public sewice of public sewants.

(ii) to keep means in equality with ~~hand~~ ends.

(iii) to uphold J. Rawl theory of social justice (duty of state)

(iv) To treat accused as per law and not as per whims of department

Thus there is a need for more humane approach instead of custodial violence to extract truth.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

12. आप विदेश सेवा के एक अधिकारी हैं जो विदेश में किसी दूतावास में कार्यरत हैं। आपका एक कर्तव्य स्थानीय भारतीय समुदाय, जो देश के सबसे बड़े अप्रवासी समूहों में से एक है, के साथ संपर्क स्थापित करना है।

धनी भारतीय अप्रवासियों का एक समूह अपनी भाषा और संस्कृति को बढ़ावा देने के लिए एक पूजा स्थल और एक स्कूल बनाना चाहता है। स्कूल का उद्देश्य आप्रवासियों के बीच भारतीय संस्कृति को बढ़ावा देने और संरक्षित करने के लिए एक केंद्र के रूप में कार्य करना है। भारतीय समुदाय के नेताओं ने भूमि अधिग्रहण के लिए सभी कानूनी प्रक्रियाओं को पूरा किया, भवन योजनाओं को नगर परिषद से मंजूरी दिलाई और सभी स्वीकृतियों के साथ, निर्माण कार्य शुरू हुआ।

निर्माण के कुछ महीनों बाद, स्थानीय लोगों ने शोर के बारे में शिकायत करना शुरू कर दिया और धीरे–धीरे एक धार्मिक संरचना के निर्माण के खिलाफ एक अभियान शुरू हो गया। स्थानीय नगर पार्षदों ने इसमें भाग लिया और यह मुद्दा उठाया कि कैसे भारतीय प्रवासियों के पास अपना सांस्कृतिक स्थान होने से अन्य आप्रवासी समुदायों की ओर से भी इसी तरह की माँग की जाएगी। और इससे विभिन्न जातीय समूहों के बीच असहिष्णुता बढ़ सकती है। स्थानीय राजनेताओं ने निर्माण को रोकने और जो कुछ भी बनाया गया था उसे ध्वस्त करने के लिए एक सार्वजनिक मुकदमा दायर किया। भारतीय समुदाय ने उनके मुकदमे का जवाब दिया और मदद के लिए दूतावास से संपर्क किया। वे चाहते थे कि राजदूत इस मुद्दे को सरकार के सामने उठाएँ।

इस बीच, राजदूत ने आपको इस मुद्दे को समझने और एक रिपोर्ट तैयार करने के लिए भारतीय समुदाय के नेताओं से मिलने के लिए नियुक्त किया। आपने समुदाय के नेताओं से मुलाकात की और पाया कि भारतीय समुदाय के प्रति स्थानीय नापसंदगी का कारण केवल अव्यक्त नस्लवाद और असहिष्णुता की अभिव्यक्ति थी। आपने राजदूत के समक्ष अपना अवलोकन प्रस्तुत किया और उनसे कुछ करने का अनुरोध किया क्योंकि भारतीय सही थे और नस्लवादी व्यवहार के शिकार हो रहे थे। बदले में, राजदूत ने उत्तर दिया कि वह स्थानीय राजनीति में नहीं पड़ना चाहते। भारतीय उस देश के नागरिक हैंय जातीयता के अलावा उनका भारत से कोई लेना–देना नहीं हैं। इसके अलावा, आने वाले हफ्तों में दोनों देशों के बीच एक महत्वपूर्ण आर्थिक समझौते पर हस्ताक्षर होने वाले हैं, और वह कुछ स्थानीय राजनीति को लेकर दोनों देशों के बीच बढ़ते संबंधों को खतरे में नहीं डालना चाहते हैं। आप यह देखकर आश्चर्यचकित रह गए कि अर्थनीति को प्रवासी भारतीयों पर प्राथमिकता मिल रही है।

(a) उपरोक्त मामले में कौन–कौन से मुद्दे शामिल हैं ?

(b) क्या आप प्रवासी भारतीयों की मदद के बजाय अर्थनीति को प्राथमिकता देने के राजदूत के रुख से सहमत हैं? अगर हाँ तो क्यों, अगर नहीं तो क्यों नहीं ?

(c) दायित्व, परिणामवाद और कर्तव्य के बीच, आपके अनुसार भारतीय विदेश नीति का मार्गदर्शन करने के लिए उपयुक्त परिप्रेक्ष्य क्या है? तर्क दीजिए। (250 शब्दों में उत्तर दीजिए) 20 अंक

You are a Foreign Service official working in an embassy overseas. One of your duties was to liaise with the local Indian community, one of the country's largest immigrant groups.

A group of wealthy Indian immigrants wanted to build a place of worship and a school to promote their language and culture. The school was intended to act as a center for promoting and preserving Indian culture among the immigrants. The Indian community leaders went through all the legal procedures to acquire the land, got the building plans approved by the city council, and with all the approvals in place, the construction work began.

A few months into the construction, the locals started complaining about noise, and slowly a campaign began against the construction of a religious structure. The local city councilors joined in and raised the issue of how Indian immigrants having their own cultural space will lead to a similar demand from other immigrant communities. And this may escalate intolerance among different ethnic groups. The local politicians filed a public lawsuit to halt the construction and demolish whatever was built. Indian community responded with their lawsuit and approached the embassy for help. They wanted the Ambassador to take up the issue with the government.

Meanwhile, the Ambassador deputed you to meet the Indian community leaders to understand the issue and prepare a report. You met with the community leaders and found that the reason for local antipathy towards the Indian community was just an expression of latent racism and intolerance. You presented

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

your observations to the Ambassador and requested him to do something as the Indians were on the right and were being victims of racist behavior. The Ambassador, in turn, replied that he would not like to get involved in local politics. The Indians were citizens of that country; they had nothing to do with India besides ethnicity. Further, a crucial Economic agreement was about to be signed between the two countries in the coming weeks, and he did not want to jeopardize the growing relations between the two countries over some local politics. You were shocked to see economics getting priority over the diaspora.

(a) What are the issues involved in the above case?

(b) Do you agree with the Ambassador's position of prioritizing economics over helping the diaspora? Why/why not?

(c) Among Care, Consequentialism, and Duty, what do you think is the appropriate perspective to guide Indian Foreign policy? Justify. (Answer in 250 words) 20 Marks

The above case is a reflection of how Diaspora act as a living bridge shaping the foreign policy.

(a) Ethical Issues

(i) Local politics in conflict with internat-ional politics.

(ii) Rising intolerance towards migrants beliefs

(iii) Economics taking priority over diaspora issue

(iv) Lawfully constructed project facing social pressure (mob justice)

(v) Diaspora benefit v/s Nation benefit (after signing agreement)

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

(b) Prioritising Economics

(i) consequentialism → greater benefit to large no. if agreement was signed
Ex. Increase in trade, exports

(ii) Panchsheel → Non-interference in foreign policy and respect territorial sovereignty of foreign nations

(iii) following rule of law and justice mechanism of foreign nations

However, diaspora importance cannot be neglected

(i) helped in forging several deals in the past
Ex: Indo-USA civic nuclear deal.

(ii) They are the invisible diplomats on foreign land.

(iii) Intolerance should not be tolerated
Ex: ~~veil of~~ Justice theory.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

(iv) active carrying of soft power diplomacy of a nation.

so, Ambassador can adopt Madhyama marga to balance their interest with that of Economics.

(c) In foreign policy

(i) Care → to show Empathy and work towards security of Indians abroad

Ex: Operation Kaveri for Hakipikki tribes

(ii) Also, helped other nations in this context → show compassion

Ex: Operation DOST for turkey Earthquake

(iii) Consequentialism ensures maximum benefit to maximum no.

↳ Agreement will benefit trade for Indians.

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

(iv) **Duty** of a nation towards its diaspora

- to abide by International Ethics
- to raise voice against injustice over diaspora
- respecting laws of foreign nation

Thus with this mantra, a foreign policy should encorporate the notion of Vasudeva kutumbakam (the world as seingle family).

Next IAS ID: PTTP220258, TC078, 08-09-2023 02:46 PM

Candidates must not write on this margin

Space for Rough Work