Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

NEXT IAS

NEXT IAS (Head Office) : 27-B, Pusa Road, Metro Pillar no. 118, Near Karol Bagh Metro, New Delhi-110060
Bhopal Centre: Plot No. 46, ZONE-2, M.P. Nagar, Bhopal-462011
Ph: 8081300200, 8827664612 | E-mail: mts@nextias.com | **Web:** www.nextias.com

(To be filled by candidate)

Name of Candidate : SAMEER GOEL

Roll No. : —

Registration Number : ..... Date of Examination : .....

Exam Centre : Old Rajinder Nagar ☐ Bhopal ☑ Online ☐

Test - 8 **Code : TC078**

MTS IGP Batch 2023

GENERAL INSTRUCTIONS

This Question-cum Answer (QCA) Booklet contains 59 pages. Immediately on receipt of the booklet, please check that this QCA booklet does not have any misprint or torn or missing pages or items, etc. If so, get it replaced by a fresh QCA booklet.

Candidates must read the instructions on this page and the following pages carefully before attempting the paper.

Candidates should attempt the questions strictly in accordance with the instructions specified in the question paper and in the space prescribed under each question in the booklet. Any answer written outside the space allotted may not be given credit.

Question paper will be provided separately and can be taken by the candidates after conclusion of the exam.

.....

SUBJECT/PAPER
GENERAL STUDIES

Invigilator's Sign. : .....

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

[To be filled by the STUDENT]

Student's Queries for the Evaluator (if any write them below)

[To be filled by the EXAMINER]

Evaluator's response

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

(For filling by Examiners only)

Evaluator Code :

Q.No	Pg No.	Maximum Marks	Marks	Total
1. (a)	1			
1. (b)	3			
2. (a)	5			
2. (b)	7			
3. (a)	9			
3. (b)	11			
4. (a)	13			
4. (b)	15			
4. (c)	17			
5. (a)	19			
5. (b)	21			
6. (a)	23			
6. (b)	25			
7.	27			
8.	32			
9.	37			
10.	42			
11.	47			
12.	52			
Grand Total				

Signature

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

MACRO COMMENTS

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

खण्ड–A / Section–A

1. (a) "राज्य लोगों से केवल उनकी समृद्धि सुनिश्चित करने के लिए 'कर' लेता है, जैसे सूर्य पृथ्वी से नमी लेता है और उसे हजार गुना मात्रा में वापस कर देता है।" कालिदास

"वापस लौटाने" की भारतीय अवधारणा और सिविल सेवकों के लिए मार्गदर्शक मूल्य के रूप में इसकी प्रासंगिकता की व्याख्या कीजिए। (150 शब्दों में उत्तर दीजिए) 10 अंक

"The State took taxes from the people only to ensure their prosperity in return like the sun takes moisture from the earth only to give it back in thousandfold measure." *Kalidasa.*

Explain the Indian concept of "giving it back" and its relevance as a guiding value for civil servants. (Answer in 150 words) 10 Marks

Paying taxes is a part of social contract. Citizens pay taxes and in return state provides them with various services.

Giving back means reciprocating. It may be in material or non-material terms.

Relevance as a guiding value to civil servant has following aspects:

1. Judicious utilization of public resources.
2. Responsive, effective and efficient governance.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

3. **Multiplier effect**: For ex: funds for schools if used judiciously can ensure prosperity in the future.

4. **Trusteeship principle**: Civil servants hold their powers and authority on behalf of citizens. They should use this for the collective well being of society as a whole. Ex: PM Shri Modi gave slogan of Sabka Vikas and Sabka Vishwas. This means development for all.

Thus, upholding the principle of giving back will help civil servants perform their duty conscientiously.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

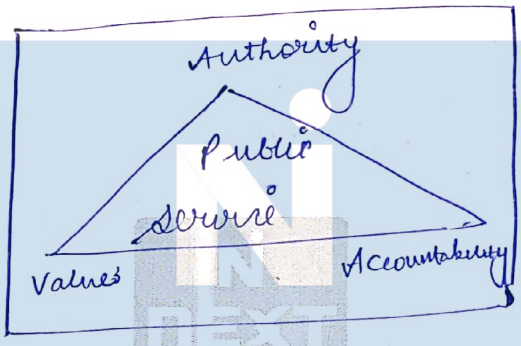
(b) लोक सेवा, एक नौकरशाही संरचना में निहित होती है जिसमें प्राधिकार की स्पष्ट सीमा, मूल्य मानकीकरण और जवाबदेही तंत्र होते हैं। ऐसी संरचना के भीतर काम करते हुए, आपके अनुसार वे कौन से प्रभाव हैं जो लोक सेवक के नैतिक निर्णय लेने को प्रभावित करते हैं?

(150 शब्दों में उत्तर दीजिए) 10 अंक

Public service takes place in a bureaucratic structure with clear lines of authority, value standardization, and accountability mechanisms. Working within such a structure, what do you think are the influences that impact the public servant's ethical decision-making?

(Answer in 150 words) 10 Marks

Public service happens within some boundaries.



Influences that impact the public servants ethical decision making are:

(1) **Value Bias**: A civil servant as part of society imbibes some values.

(2) **Personal Interests**: A civil servants personal interests may come in conflict with public interest. This generates **conflict of Interest**.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

(3) Attitude regarding a social object.

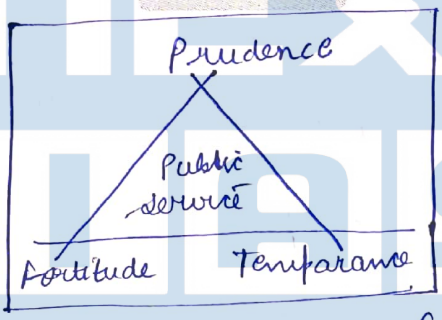
(4) Prejudices and biases.

(5) Political pressure.

(6) Downward and upward accountability.

A civil servant can deal with these in the following ways:

(1) Upholding public service ethics



(2) Listening to voice of conscience.

(3) Using Emotional Intelligence.

Thus, these would help the civil servant to take ethical decisions

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

2. (a) 'नैतिकता' और 'सत्यनिष्ठा' शब्दों से आप क्या समझते हैं? क्या आपको लगता है कि वे एक दूसरे से संबंधित हैं? लोक प्रशासन के संदर्भ में नैतिकता और सत्यनिष्ठा के बीच संबंध को उदाहरण सहित स्पष्ट कीजिए ।

(150 शब्दों में उत्तर दीजिए) 10 अंक

What do you understand by the terms' ethics' and 'integrity'? Do you think they are interrelated? Explain with examples the relationship between ethics and integrity in the context of public administration.

(Answer in 150 words) 10 Marks

Ethics refers to the code of conduct that we expect from others and ourselves follow.

Integrity means strict adherence to moral principles and norms.

Ethics and Integrity are related in following ways:

(1) Integrity helps in ethical decision making.

(2) Integrity confirms Honesty which is the basis of ethical public life.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

They are related in public service in following ways.

(1) Ensures ethical administration which is professional.

Ex: Integrity Pact being used in government contracts to ensure adherence to ethics.

(2) ensuring accountability.

Ex: Social audits help to maintain integrity of administration.

But ethics ≠ Integrity:

(1) Exclusion errors in schemes:

Integrity upholds denial of benefit.

But ethics of empathy and compassion upholds helping the beneficiary

(2) Deal with Emergent situations.

This - linkage between them ensure effective public administration.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

(b) 'नैतिक व्यवहार' और 'भावनात्मक बुद्धिमत्तापूर्ण व्यवहार' शब्दों से आप क्या समझते हैं? प्रासंगिक भावनात्मक बुद्धिमत्ता घटकों की पहचान कीजिए जो नैतिक व्यवहार के लिए एक विश्वसनीय मार्गदर्शक के रूप में कार्य करते हैं।

(150 शब्दों में उत्तर दीजिए) 10 अंक

What do you understand by the terms ethical behavior' and 'emotionally intelligent behavior'? Identify the relevant emotional intelligence components that act as a reliable guide to ethical behavior.

(Answer in 150 words) 10 Marks

Ethical behaviour is a form of behaviour which is as per the norms and values which are considered ethical in society.

Emotionally intelligent behaviour on the other hand is one which has the orientation of recognising, understanding and managing one's own emotion as well as emotions of others.

Relevant emotional intelligence components that act as a guide to ethical behaviour are:

① Recognising emotions of others, it will help exercise empathy and responsiveness.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

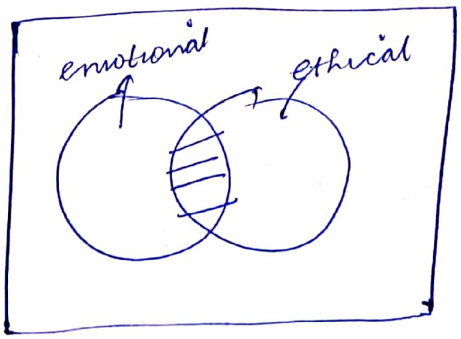
2. **Motivation**: It will help in enriching the spirit of service

3. **Self Awareness**: one can listen to voice of conscience to deal with situation of conflict of interest.

4. **Managing Emotions**: will look for larger public interest rather than personal interest.

Ex: managing displacements during development projects one can better deal with situation.

Thus, both are required



Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

3. (a) "अच्छा जीवन प्राप्त करने के लिए, कर्तव्य पर्याप्त नहीं हैय किसी को दूसरों के प्रति सहानुभूतिपूर्ण भावनाओं को विकसित करने की आवश्यकता होती है, और नैतिक होने के लिए न तो अकेले कर्तव्य और न ही इच्छाशक्ति पर्याप्त है। क्या आप उपरोक्त कथन से सहमत हैं? अपनी स्थिति का औचित्य सिद्ध कीजिए। (150 शब्दों में उत्तर दीजिए) 10 अंक

"To achieve a good life, duty is not sufficient; one needs to develop one's sympathetic feelings for others, and neither duty alone nor good will alone are sufficient to be moral." Do you agree with the above statement? Justify your position. (Answer in 150 words) 10 Marks

Duty is about performing a task that is allotted to an individual.

But only duty is not sufficient, one need to develop sympathetic attitude towards others.

This can be seen from the following:

1. Deal with Emergent situations

Ex: COVID pandemic was a new challenge. Managing lockdown required duty but also sympathy. Like sympathy for migrants who had to undertake reverse migration.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

2. Fulfilling Gandhi's dream of reaching the last mile.

If one has only focus on duty:

(1) Goal displacement

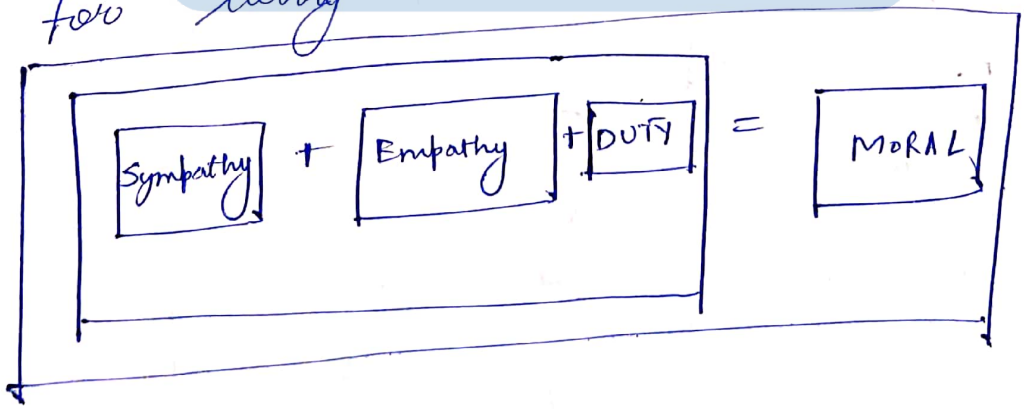
(2) Red tape and bureaucratic hurdles would be created.

~~(3)~~ If only good is there

(1) goals may not be fulfilled

(2) wastage of public resources.

Thus, both duty and Sympathy are ~~Sufficient~~ important for being moral.



Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

(b) वैज्ञानिक दृष्टिकोण, नवोन्मेशी मानसिकता और प्रबुद्ध नागरिकों का विकास करना उच्च शिक्षण संस्थानों का प्रमुख उद्देश्य है। क्या उच्च शिक्षण संस्थान सत्यनिष्ठा की लोक संस्कृति और भ्रष्टाचार मुक्त राजनीतिक संस्कृति स्थापित करने के लिए युवाओं के मध्य सत्यनिष्ठा की शिक्षा को बढ़ावा देने में सहायक सिद्ध हो सकते हैं? यदि हाँ, तो कैसे?

(150 शब्दों में उत्तर दीजिए) 10 अंक

Developing a Scientific temper, innovative mindset, and civic-conscious citizens are major objectives of higher educational institutions. Can higher educational institutions be instrumental in promoting integrity education among youth to establish a public culture of integrity and a corruption-free political culture? If yes, how?

(Answer in 150 words) 10 Marks

Education institutions, especially higher one help the students to prepare for employment.

But they can also be instruments of promoting Integrity and establishing a corruption free political culture.

This can be through following:

(1) Curriculum: should include aspects about lives of great leaders who are known for their Integrity

Gandhi: one of ~~+~~ sin is science without humanism.

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

2. Social sciences promotion would help the students understand the rational base of the society.

3. Ensuring public accountability through student associations.

4. Holding the government accountable

5. Enforcing internal democracy in political parties.

Ex: Movements of Anna Hazare got support from large number of students.

Thus, students in higher education can be harbingers of change.

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

4. निम्नलिखित उद्धरणों का अर्थ स्पष्ट कीजिए और उनकी समसामयिक प्रासंगिकता पर चर्चा कीजिए।
Explain the meaning of the following quotations and discuss their contemporary relevance.

(a) इंद्रियाँ समय–समय पर धोखा देती हैं, और जिन लोगों ने हमें एक बार भी धोखा दिया है, उन पर कभी भी पूरा भरोसा न करना बुद्धिमानी है। (150 शब्दों में उत्तर दीजिए) 10 अंक

The senses deceive from time to time, and it is prudent never to trust wholly those who have deceived us even once. (Answer in 150 words) 10 Marks

Senses are used to make us aware about a situation. Sensory experience is something which is materialistic, hedonistic and scientific.

But senses can deceive us also.

For ex: Patriarchal norms prevent women education. This is latent not manifest form of patriarchy.

This quote means the following to me:

1. Reality occurs in layers and multiple level of analysis is required.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

2. Prudence (Wisdom) says that one must take anything with a pinch of salt, especially something which has deceived us.

3. Reflexivity: one must think rather than practically mechanically.

Eg: A politician may deceive us and take our vote. But if he/she does not perform well, they need to be removed next time.

Thus, sensory experience can also merged with supra sensory experience.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

(b) "सार्वजनिक मामलों के प्रति उदासीनता के लिए अच्छे लोगों को जो कीमत चुकानी पड़ती है, वह है बुरे लोगों द्वारा शासित होना।"
(150 शब्दों में उत्तर दीजिए) 10 अंक

"The price good men pay for indifference to public affairs is to be ruled by evil men."
(Answer in 150 words) 10 Marks

Political apathy is a state where people do not take part in politics because they feel that they may not ~~take~~ make any difference.

This arose mean the following to me:

1. criminalisation of politics: Good men not entering politics had allowed criminals to take over.

2. Weakening the fabric of democracy.

3. withering of state institutions

4. violation of social contract as professed by Hobbes.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

Steps that can be taken to improve participation of good men in politics:

(1) Dicey's fear theory can be used.

(2) Political awareness through education.

(3) Legislature measures to strengthen internal democracy among parties.

This, only a conscious citizenry politically can make a welfare state.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

(c) "मनुष्यों ने स्वभाव को थोड़ा भ्रष्ट किया होगा, क्योंकि वे जन्मजात भेड़िये नहीं थे, और वे भेड़िये बन गये हैं।"

(150 शब्दों में उत्तर दीजिए) 10 अंक

"Men must have corrupted nature a little, for they were not born wolves, and they have become wolves."

(Answer in 150 words) 10 Marks

Men were born with a clean state. But they became their present form due to their socialisation in the society.

This quote means the following to me:

1. Role of environment: Norms and values transmitted in schools and family moulded human personality.

Ex: Individual born in a patriarchal family would internalise the patriarchal norms.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

2. Like wolves, they attack treacherously. They cheat others because of avidity of materialism.

3. They are more considered about self rather than society.

4. Like wolves, they follow others and live in groups without knowing the suitability of a particular thing for them.

Thus, man needs to imbibe positive values and get over the corrupt nature.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

5. (a) पेशेवर रूप में, सिविल सेवक कैरियर केंद्रित और स्वार्थ–निष्ठ भी होते हैं। साथ ही, उनका सेवा लोकाचार उन पर निस्वार्थ भाव से सार्वजनिक हित की सेवा करने का दायित्व भी थोपता है। क्या एक सिविल सेवक के लिए करियर और सेवा दायित्व में सामंजस्य बिठाना संभव है? अपनी स्थिति स्पष्ट कीजिए। (150 शब्दों में उत्तर दीजिए) 10 अंक

As professionals, civil servants are career focused and are also self-interested. At the same time, their service ethos imposes an obligation to serve the public interest selflessly. Is it possible for a civil servant to reconcile career and service obligation? Explain your position.

(Answer in 150 words) 10 Marks

Civil servants are supposed to see their work as vocation and perform their work honestly.

Conciling service obligation with career is possible there:

(1) Following the code of conduct would help in avoiding any disciplinary proceedings.

(2) Rolan 7 principles of public service should be followed.

Scanned with OKEN Scanner

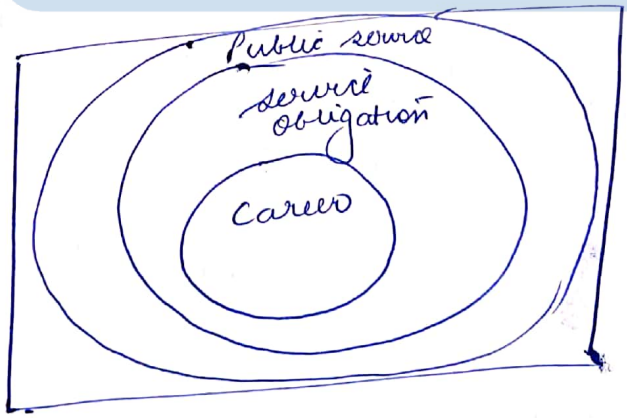
Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

3. Public interest should be the motto and career should be seen in terms of fulfilling that goal.

4. Personal likes and dislikes should be avoided.

Ex: following utilitarian principle when in doubt about performance of public duty.



Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

(b) "जिस तरह करुणा के बिना सक्षमता निष्ठुर और अमानवीय हो सकती हैय उसी तरह, सक्षमता के बिना करुणा मदद माँगने वाले व्यक्तियों के लिए अर्थहीन हो सकती है।" उपयुक्त दृष्टांत की सहायता से सार्वजनिक सेवाओं के संदर्भ में उपरोक्त की व्याख्या कीजिए। (150 शब्दों में उत्तर दीजिए) 10 अंक

"While competence without compassion can be brutal and inhumane; similarly, compassion without competence can be meaningless for persons seeking help." Explain the above with the help of a suitable illustration in the context of public services. (Answer in 150 words) 10 Marks

Compassion is about understanding the suffering of others and taking positive actions to alleviate the suffering.

Compassion and competence both are required to help others.

(1) Compassion provide the goal, while competence provide the means of reaching that goal.

Ex: Metro man E Sreedharan ji wanted to serve the

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

problem of urban traffic.

That showed his compassion.

But he had the competence to build the metro network through his engineering skill.

Competence + compassion = Public service

substance spirit

(2) Competence without compassion:

Ex: Scams like 2G scam, Chit fund scam.

Thus, both are required.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

6. (a) क्या दुनिया के एक हिस्से में व्यक्तियों का कष्ट उन विदेशियों पर सहायता की नैतिक माँग उत्पन्न करती है जो उनसे दूर रहते हैं? क्या सहायता की ये नैतिक माँगें न्यायसंगत हैं? क्या अभाव के समय अंतर्राष्ट्रीय समुदाय की मदद करने में विफल रहने के लिए सरकारों को नैतिक रूप से जिम्मेदार ठहराया जा सकता है? चर्चा कीजिए।

(150 शब्दों में उत्तर दीजिए) 10 अंक

Does the suffering of individuals in one part of the world generate moral demands of assistance on those foreigners who live far away from them? Are these moral demands of assistance justified? Can governments be held morally responsible for failing to help the international community in times of deprivation? Discuss.

(Answer in 150 words) 10 Marks

"Injustice somewhere is a threat to justice everywhere".

This above reflects the moral need to help others in times of crisis.

moral demands of assistance are justified because:

(1) Idea of one world: one family and Humanitarian principle.

(2) Utilitarian concept of ecological citizenship.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

Governments can be held morally responsible because:

(1) Remittances are received from those living in other countries.

(2) Some impacts like climate change are due to developed countries policies of the

Ex: GHG emission by USA & China leading to climate change which leads to drowning of small islands states.

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

(b) सिविल सेवा नैतिकता का संबंध प्रबंधन से है। यह जितना विभागीय मामला है उतना ही व्यक्तिगत मामला भी है। जो नेता नैतिक आचरण को सुविधाजनक बनाने वाली प्रणालियाँ बनाने में विफल रहते हैं, वे भी उतने ही दोषी हैं जितने वे जो नैतिक कदाचार में लिप्त हैं। क्या आपको लगता है कि विभागीय संस्कृति नैतिक कदाचार को बढ़ावा देती है या कमजोर इच्छाशक्ति वाला व्यक्ति दोषी है? चर्चा कीजिए। (150 शब्दों में उत्तर दीजिए) 10 अंक

Civil Services ethics has everything to do with management. It is as much a Departmental as a personal issue. Leaders who fail to create systems that facilitate ethical conduct are equally to blame as much as those who indulge in ethical misconduct. Do you think the Departmental culture leads to ethical misconduct or is the individual with weak willpower culpable? Discuss.
(Answer in 150 words) 10 Marks

Departmental culture is the norms and guidelines that are followed in a particular department.

Departmental culture leads to blame:

1. Unable to impose code of ethics.
2. Lack of role models in the department
3. Suppressing the whistleblowers.
4. Lack of ethical training and workshops on code of conduct.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

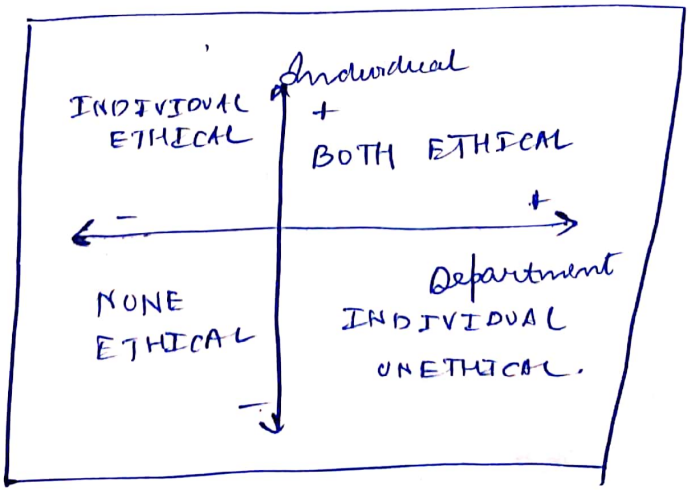
Individual to be blamed:

(1) Lack of commitment to public service

(2) Using loopholes in rules to do corruption.

(3) Lack of prudence, Temperance, courage and sense of justice.

Thus, both the department and the individual are to be blamed.



Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

खण्ड–B / Section–B

7. आप कम साक्षरता दर और खराब स्वास्थ्य संकेतक वाले जिले में जिला विकास अधिकारी के रूप में तैनात हैं। जैसे ही आपने कार्यभार संभाला, आपके स्वास्थ्य सचिव ने स्पष्ट निर्देश दिए कि आपकी प्राथमिकता स्वास्थ्य सेवाओं की आपूर्ति में वृद्धि करके स्वास्थ्य संकेतकों में सुधार करना है।

कार्यभार संभालने के बाद, आपने स्वास्थ्य सेवाओं में सुधार के तरीकों का अध्ययन करने और उनकी पहचान करने के लिए जिले का दौरा किया। अपनी क्षेत्रीय यात्रा के दौरान, आपको पता चला कि मुद्दा सेवाओं की पहुँच का नहीं हैय यह कुछ और ही है। आपने पाया कि समस्या मिथकों, भ्रांतियों और कुप्रथाओं का है जो स्वास्थ्य देखभाल सेवाओं को अपनाने में बाधा बन रही हैं। उदाहरण के लिए, लोगों का मानना है कि टीके नपुंसकता का कारण बनते हैं, टीकाकरण जन्म नियंत्रण के लिए किया जाता है, प्रसवपूर्व देखभाल का उपयोग माँ और बच्चे के स्वास्थ्य के लिए प्रतिकूल है, इत्यादि।

आपने महसूस किया कि ये मान्यताएँ व्यवहार संबंधी बाधाएँ हैं जो स्वास्थ्य और पोषण सेवाओं के रास्ते में बाधक हैं। और इन व्यवहार संबंधी बाधाओं के कारण अग्रिम पंक्ति के कार्यकर्ताओं का पहुँचना मुश्किल हो गया है।

आपने स्वास्थ्य सचिव के साथ अपने अवलोकन पर चर्चा की, और उन्होंने आपको पड़ोसी जिले के डीडीओ से सीख लेने की सलाह दी, जो कुछ अच्छा काम कर रहे हैं। जब आप पड़ोसी डीडीओ से मिले, तो आपको पता चला कि वह लोगों को मनाने के लिए आस्थावान नेता के प्रभाव और पहुँच का उपयोग कर रहा है। आप व्यवहार संबंधी बाधाओं को दूर करने में मदद के लिए आस्थावान नेताओं को शामिल करने के बारे में आशंकित हैं। एक सिविल सेवक के रूप में, आपको लगा कि स्वास्थ्य सेवा योजनाओं में आस्थावान नेताओं को शामिल करना एक गलती होगी। जब आपने सचिव के साथ अपनी आशंकाएँ साझा कीं, तो उन्होंने दृढ़तापूर्वक आपको प्रयास करने और कुछ नया करने का निर्देश दिया।

(a) उपरोक्त मामले में कौन–कौन से मुद्दे शामिल हैं?

(b) आस्थावान नेताओं को प्रभावषाली और प्रेरक के रूप में उपयोग करने के क्या फायदे और नुकसान हैं?

(c) यदि आस्थावान नेता नहीं हैं, तो व्यवहार संबंधी बाधाओं को तोड़ने के लिए आपके पास अन्य विकल्प क्या हैं?

(d) क्या आपको लगता है कि एक सिविल सेवक के लिए सरकारी योजनाओं को बढ़ावा देने में आस्थावान नेताओं को शामिल करना नैतिक रूप से सही है?

(250 शब्दों में उत्तर दीजिए) 20 अंक

You are posted as a District Development officer in a district with a low literacy rate and poor health indicators. As you took charge, your Health Secretary had given express instructions that your priority is to improve health indicators by enhancing the delivery of healthcare services.

After taking over, you traveled around the district to study and identify ways of improving healthcare services. During your field trip, you discovered that the issue was not the accessibility of services; it was something else. You found the problem was the myths, misconceptions, and malpractices that hindered the uptake of health care services. For instance, people believed that vaccines caused impotence, immunization was equivalent to birth control, using antenatal care was counterproductive to the health of the mother and baby, and so on.

You realize that these beliefs were the behavioral barriers that stood in the way of health and nutrition services. And these behavioral barriers made it difficult for front-line workers to reach out.

You discussed your observations with the Health Secretary, and he advised you to seek inputs from the neighboring district DDO who was doing some good work. When you met with the neighboring DDO, you learned he was experimenting with using the Faith leader's influence and reach to persuade people. You were unsure about roping in faith leaders to help you overcome the behavioral barriers. As a civil servant, you felt it would be a mistake to involve faith leaders in health service schemes. When you shared your apprehensions with the Secretary, he firmly instructed you to try and innovate.

(a) What are the issues involved in the above case?

(b) What are the advantages and disadvantages of using Faith leaders as influencers and persuaders?

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

(c) If not faith leaders, what are your other options for breaking the behavioral barriers?

(d) Do you think it is ethically right for a civil servant to involve faith leaders in promoting government schemes? (Answer in 250 words) 20 Marks

→ Case involved a district facing poor health indicators, because of myths and conceptions. Absence of Rationality and objectivity are manifested.

(a) Issues Involved in the case:

1. Poor health indicators in the district despite presence of services.
2. Lack of rationality and wisdom on part of the people of district.
3. Involvement of religion with administration and unforeseen consequences of it.
4. Instructions by Health Secretary to replicate the approach despite being unsure of its effectiveness

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

(b) Advantages & Disadvantages of using Faith leaders:

Merits	Demerits
1. Large following can help in fast spread of message.	1. Alienation of other religious communities.
2. Emotional appeal can help in understanding better.	2. Against Idea of secular state which separates religion from State.
3. Reduce the accountability of the DDO.	3. Science should be guiding light not religion.

(c) Other options for Breaking the Behaviour Barriers.

1. use of Persuasion for Attitude change devices. regarding health

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

2. Innovative campaigns like live signboard depicting the number of people who have taken the vaccination etc.

3. Sex education in schools.

4. Incentive (operant conditioning): Give them incentives for taking different health services Eg: Free ration for 1 month for undertaking immunization.

5. Role models from the community should be roped in

(d) merits and demerits ethical for involving faith leaders.

Demerits:

① Promoting superstition and dogma indirectly.

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

2. using such help to promote their narrow interest by faith leaders.

3. Abdiction of Responsability

Merits:

(1) Emergent situations can be dealt using informal structure.

(2) Participative governance.

This, options needs to be weighed and acted accordingly

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

8. आप एक एजेंसी 'विशेष प्रयोजन साधन' के प्रमुख हैं, जो आवश्यक सेवाओं की अंतिम–मील वितरण की निगरानी करने और आपके अधिकार क्षेत्र के भीतर नागरिकों की बाधाओं और शिकायतों को सुलझाने के लिए जिम्मेदार है। आवश्यक सेवाओं में मातृ एवं शिशु स्वास्थ्य देखभाल, बीपीएल परिवारों को पोषण संबंधी सहायता, पेयजल उपलब्धता आदि शामिल है।

आपकी एजेंसी ने नियमित आधिकारिक संचालन और शिकायतों को संभालने के लिए 15 कर्मचारियों को नियुक्त किया है। चूँकि एजेंसी शिकायतों का निपटान करती है, इसलिए प्रतिदिन भारी मात्रा में सार्वजनिक व्यवहार होता है। कभी–कभी एजेंसी के अधिकारियों को नियमित कार्यालय का काम पूरा करने के लिए कार्यालय समय से परे काम करना पड़ता है, क्योंकि सार्वजनिक व्यवहार में कार्यालय के अधिकांश घंटे लग जाते हैं। कर्मचारी अतिरिक्त काम करने से नाखुश थे क्योंकि उन्हें कोई ओवरटाइम भुगतान नहीं किया जाता है। उनमें से कुछ ने अनौपचारिक रूप से आपके साथ इस मुद्दे को उठाया, लेकिन आप असहाय है क्योंकि एजेंसी के नियम किसी भी यात्रा या ओवरटाइम भत्ते की अनुमति नहीं देते हैं। आपने इस मामले को मुख्यालय के समक्ष उठाने का प्रयास किया लेकिन कोई फायदा नहीं हुआ।

काम का तनाव धीरे–धीरे कर्मचारियों के बीच दिखने लगा, वे शिकायतकर्ताओं से चिड़चिड़े हो गए और कभी–कभी उन पर चिल्लाने लगते हैं। अशिष्टता के अलावा, कर्मचारियों की भाषा दुर्व्यवहारपूर्ण, अपमानजनक और कभी–कभी जातिवादी होती जा रही है। आपने पाया कि उनमें से विशेष रूप से 4 ऐसे हैं जो शिकायतों से निपटने के दौरान बहुत अपमानजनक और भेदभावपूर्ण व्यवहार कर रहे हैं। मुखिया के रूप में आपने उन्हें चेतावनी दी, परंतु उनके कार्यकारी दृष्टिकोण में कोई उल्लेखनीय परिवर्तन नहीं आया। आपकी समस्या को और बढ़ाने के लिए, कुछ ग्रामीणों ने, अपने सरपंच के माध्यम से, आपके मुख्यालय में अशिष्ट, अपमानजनक और भेदभावपूर्ण व्यवहार का मुद्दा उठाया। मुख्यालय ने तुरंत आपको कार्रवाई करने और एक सम्मानजनक और गरिमापूर्ण कार्यस्थल बनाने का निर्देश दिया।

(a) उपरोक्त मामले में कौन–कौन से मुद्दे शामिल हैं?

(b) आपके लिए कार्रवाई के कौन से विकल्प उपलब्ध हैं?

(c) प्रत्येक विकल्प की जाँच कीजिए और अपनी चुनी हुई कार्यवाही की पुष्टि कीजिए।

(d) मर्यादा से आप क्या समझते हैं? मानवीय और सामाजिक मर्यादा के बीच अंतर बताइए? सरकारी विभागों में देखे जाने वाले सामान्य मर्यादा उल्लंघनों की पहचान कीजिए। (250 शब्दों में उत्तर दीजिए) 20 अंक

You are the Head of an Agency, a special purpose vehicle, responsible for overseeing the last-mile delivery of essential services and sorting out bottlenecks and grievances of the citizens within your jurisdiction. The essential services included Maternal and infant health care, nutritional support to BPL families, drinking water availability, etc.

Your agency employed a staff of 15 to carry out regular official operations and handle grievances. Since the agency dealt with complaints, there was an enormous amount of public dealing daily. Sometimes the agency officials had to work beyond office hours to finish the regular office work as public dealings took away most of the office hours. The employees were unhappy doing the extra bit as they were not paid any overtime. A few of them informally raised the issue with you, but you were helpless as the agency rules didn't allow any travel or overtime allowances. You tried taking up the matter with HQ but to no avail.

The work stress gradually started showing up among the staff, they became irritable with the complainants, and at times they shouted at them. Besides rudeness, the staff's language became abusive, derogatory, and sometimes casteist. You could notice that there were 4 of them in particular who were getting very abusive and discriminatory while handling grievances. As the Head, you warned them, but there was no marked change in their work attitude. To compound your problem, some of the villagers, through their Sarpanch, raised the issue of rude, disrespectful, and discriminatory behavior with your HQ. The HQ immediately instructed you to take action and create a respectful and dignified workspace.

(a) What are the issues involved in the above case?

(b) What are the action options available to you?

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

(c) Examine each of the options and identify your chosen course of action

(d) What do you understand by dignity? Distinguish between human and social dignity? Identify the common dignity violations that one notices in government departments.

(Answer in 250 words) 20 Marks

case involves the disruption of work life balance of some employee and a regret of which they are not able to control their emotions.

(a) [Issues involved in the case]:

(1) Lack of Emotional Intelligence among the agency staff.

(2) No attitude change despite persuasion and warning.

(3) Caste angle has further complicated the issue.

(4) Unhealthy work culture in the office.

(b) [Options available to me]:

I suspend the 4 employees immediately.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

Merit	Demerit
1. Help in resolving the issue for time being. 2. Show clear stance against casteism	1. The larger issue remains unresolved 2. other 11 employees may oppose such a move.

II Suspend the entire agency.

III ~~Persuading~~ Persuading the HO to deal with issue of demands of agency.

Merits	Demerits
1. Help in nipping the issue in bud. 2. Improving the morale of employees.	1. The protest by panchayats would continue.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

IV Discuss with the agency management to deal with the employees issue. For the time being, the 4 employees may be suspended.

(c) I will take the option IV because of following reasons:

1. Agency officials are asking employees to work overtime without any extra benefit. This is against workplace ethics.
2. Suspending the 4 employees will send the message that any caste based discrimination would not be tolerated.
3. The other employees would be sensitised to deal with the complaints in a emotionally neutral state.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

(d) Dignity : It is a set of high standards that an individual should maintain especially in public life.

It also denotes the state where an individual receives consideration and respect from others.

Human Dignity	Social Dignity
(1) Private sphere	(1) Public sphere
(2) Considered with a individual	(2) Society as a whole.

Common dignity violations in government offices are:

1. Stereotypes against aged, LGBTQ+ community.
2. Corruption and pilferage by those occupying high offices.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

9. मुंबई में मुख्यालय वाली एक प्रमुख फार्मास्युटिकल कंपनी का परिचालन दुनिया भर में है। यह जेनेरिक दवाओं का एक बड़ा उत्पादक और निर्यातक है। इसकी उत्पादन सुविधाएँ देश भर में फैली हुई हैं। महामारी के बाद, कंपनी ने अपनी जेनेरिक दवाओं की माँग में तेजी से वृद्धि देखी और माँग को पूरा करने के लिए, कंपनी ने छोटे निर्माताओं को उत्पादन का अनुबंध दिया। सौदा यह है कि अनुबंधित आपूर्तिकर्ता पूर्व निर्धारित कार्यक्रम के भीतर एक निर्दिष्ट मात्रा में दवाओं की आपूर्ति करेगा, और डिलीवरी पर भुगतान जारी किया जाएगा। कंपनी ने आपूर्तिकर्ता की सुविधाओं, नीतियों या सुरक्षा मानकों की परवाह नहीं की। यह देनदारियों के बिना आपूर्ति श्रृंखला को चालू रखने का एक सरल व्यापारिक सौदा है।

कुछ आपूर्तिकर्ताओं ने इसे शीघ्र पैसा कमाने के अवसर के रूप में देखा। उन्होंने अपनी उत्पादन सुविधा की सीमाएँ बढ़ानी शुरू कर दीं और सुरक्षा और श्रम कानूनों की कोई परवाह नहीं की। दुर्भाग्य से, एक आपूर्तिकर्ता की भंडारण सुविधा में आग लग गई और इस त्रासदी में 22 श्रमिकों की मृत्यु हो गई। उत्पादन सुविधा बंद कर दी गई, और मृत श्रमिकों के परिवारों ने आपूर्तिकर्ता और दवा कंपनी पर क्षतिपूर्ति के लिए मुकदमा दायर किया। आपूर्तिकर्ता नुकसान का भुगतान करने के लिए सहमत हो गया, लेकिन कंपनी ने किसी भी देनदारी से इनकार कर दिया क्योंकि वे सीधे तौर पर शामिल नहीं थी। इस बीच, परिवार का प्रतिनिधित्व करने वाले वकीलों ने दावा किया कि कंपनी इस त्रासदी के लिए नैतिक रूप से जिम्मेदार है क्योंकि उन्होंने सुरक्षा के लिए उत्पादन सुविधा का निरीक्षण नहीं किया और हर चीज के प्रति उदासीन थे। परिवारों का मानना है कि कंपनी पूरी तरह से परिणामवादी है, जो अपनी आपूर्ति लाइनों को चालू रखने के बारे में चिंतित है, चाहे लागत कुछ भी हो।

(a) उपरोक्त मामले में कौन से नैतिक मुद्दे षामिल हैं? (50 शब्दों में) 5 अंक

(b) नुकसान का भुगतान करने पर कंपनी की स्थिति का नैतिक रूप से विश्लेषण कीजिए और बताइए कि क्यों–क्यों नहीं कंपनी को नुकसान के लिए उत्तरदायी होना चाहिए। (120 शब्द) 10 अंक

(c) नैतिक उत्तरदायित्व शब्द से आप क्या समझते हैं? आप कब सोचते हैं कि कोई व्यक्ति या इकाई किए गए कार्यों के लिए नैतिक रूप से जिम्मेदार होता है? (80 शब्दों में) 5 अंक

A major pharmaceutical company headquartered in Mumbai had worldwide operations. It was a big producer and exporter of generic drugs. It has production facilities spread around the country. After the pandemic, the company saw an exponential growth in demand for its generic drugs, and to meet the demand, the company contracted out production to small manufacturers. The deal was that the contracted supplier would supply a specified quantity of drugs within the prearranged schedule, and on delivery, the payments were released. The company didn't bother about the supplier's facilities, policies, or safety standards. It was a simple business deal of keeping the supply chain running without liabilities.

Some suppliers saw this as an opportunity to make some quick money. They started stretching the limits of their production facility and didn't mind compromising with safety and labor laws. Unfortunately, a supplier's storage facility caught fire, and 22 workers died in the tragedy. The production facility was closed, and the dead workers' families sued the supplier and pharmaceutical company for damages. The supplier agreed to pay the damages, but the company denied any liabilities as they were not directly involved. Meanwhile, the lawyers representing the family claimed that the company was morally responsible for the tragedy because they didn't inspect the production facility for safety and were indifferent to everything. The families considered the company to be outright consequentialists worried about keeping their supply lines running, whatever the cost.

(a) What are the ethical issues involved in the above case? (50 words) 5 marks

(b) Ethically analyze the company's position on paying damages and justify why/ why not the company should be liable for damages. (120 words) 10 marks.

(c) What do you understand by the term moral responsibility? When do you think a person or an entity becomes morally responsible for actions committed or omitted? (80 words) 5 marks

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

→ case has a angle of ~~Deontology~~ Teleology where the company was interested in the profit and not the means.

(a) Ethical issues involved in above case:

1. Lack of accountability on the part of company.
2. greed on the part of supplier.
3. Loss of lives of workers.
4. No compensation for the kins and this shows dereliction of responsibility.
5. Lack of empathy and compassion in the company.
6. Corporate governance in the company is shady.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

(b)

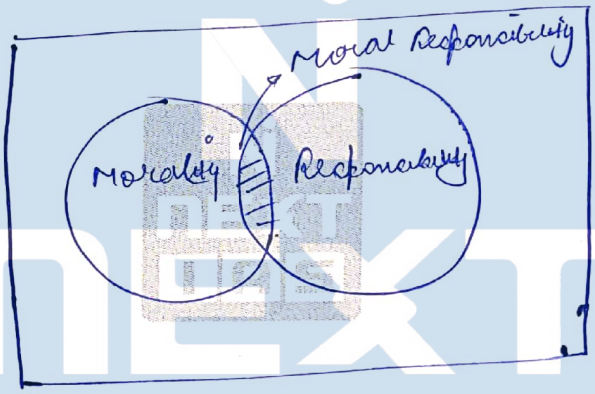
Why company should pay.	Why company should not pay.
1. Upholding stakeholder capitalism.	1. Supplier liability is there.
2. Utilitarian principle.	2. Supplier's greed was the reason for the accident.
3. Accepting accountability	3. Negligence of safety was on part of supplier.
4. Set precedences of healthy corporate practice	4. Supplier's in future would place the blame on companies only.
5. Did not check the supplier's facility. showed weak work culture.	

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

(c) Moral Responsibility: It refers to the duty of a individual or group to ensure the tasks allotted to them are completed in a manner that uphold the moral principles



A person becomes morally responsible for actions committed.

(1) Too much goal orientation and less emphasis on means.

(2) Absence of ethics in performance of tasks.

(3) Consequences are known

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

to a person or organisation but still they remain indifferent to it.

Thus, moral responsibility is an essential ingredient.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

10. आप और अजय एक साथ कॉलेज में थे, सिविल सेवा परीक्षा के लिए उत्तीर्ण हुए, प्रशिक्षित हुए और एक ही राज्य में काम किया। इन वर्षों में, आप और अजय अच्छे दोस्त और सहकर्मी बन गये। यहाँ तक कि पारिवारिक रूप से भी आप दोनों काफी करीब आ गए और छुट्टियाँ और त्योहारों को एक साथ मनाने लगे।

व्यावसायिक तौर पर पिछले 15 सालों में दोनों आगे बढ़े, लेकिन आपके और अजय के रास्ते अलग–अलग थे। आपने राजनीतिक आकाओं से दूरी बनाए रखा, तटस्थ रहना पसंद किया और किसी भी समूह, लॉबी या विचारधारा से जुड़े रहने से परहेज किया। लेकिन अजय अपने झुकाव को लेकर विवेकशील नहीं थे और वह अच्छे नेटवर्क और पहुँच वालों से जुड़े हुए थे। अपनी नेटवर्किंग के कारण, अजय की पोस्टिंग को हमेशा 'प्लम पोस्टिंग' माना जाता था। अजय को 'शहरी अवसंरचना परियोजनाओं' के सीएमडी के रूप में तैनात किया गया, जो एक भारी लागत वाली हाई–प्रोफाइल परियोजना है। साथ ही आप तीन वर्षों से राज्य योजना आयोग में कार्यरत हैं और अपनी पदोन्नति एवं नवीन पदस्थापना की प्रतीक्षा कर रहे हैं।

जब नई पोस्टिंग की घोषणा हुई तो आप सतर्कता विभाग में अपना स्थानांतरण देखकर आश्चर्यचकित रह गये। कार्यभार संभालने के एक महीने के भीतर ही आपके विभागीय सचिव ने आपको एक मंत्री और उनके परिवार से जुड़े भूमि सौदों की विवेकपूर्ण जाँच करने का आदेश दिया। आपको सख्ती से कहा गया कि इसे गुप्त रखें और जाँच के बारे में सचिव के अलावा किसी और के साथ कोई भी जानकारी साझा न करें।

जैसे ही आपने पूछताछ शुरू की, आपको एहसास हुआ कि अजय, मंत्री और उनके सौदों के साथ घनिष्ठ रूप से जुड़ा हुआ है। जैसे–जैसे सबूत इकट्ठा होने लगे, आप मंत्री और दोस्तों के पक्ष में अजय के संदिग्ध फैसलों को देखकर चकित रह गए। इसके अलावा, आपको अजय के पास उसकी घोषित आय के स्रोतों से कहीं अधिक संपत्ति होने के सबूत भी मिले। जब आपने सचिव के साथ विवरण साझा किया, तो उन्होंने तुरंत आपको अजय के कार्यालय और घर की तलाशी लेने का आदेश दिया क्योंकि उनका मानना है कि अजय ही वह माध्यम है जिसके माध्यम से वे मंत्री को संदिग्ध भूमि सौदों के लिए पकड़ सकते हैं।

आप असमंजस में हैं क्योंकि आप जानते हैं कि तलाशी अभियान से अजय की प्रतिष्ठा धूमिल होगी और परिवार के लिए यह दुखद

(a) उपरोक्त मामले में कौन से नैतिक मुद्दे और दुविधाएँ शामिल हैं?

(b) आपके पास कौन से विकल्प उपलब्ध हैं?

(c) विकल्पों का विश्लेषण करने के बाद अपनी चुनी हुई कार्रवाई का चयन करें।

(d) उपरोक्त मामले में आपकी नैतिक प्रेरणा क्या होनी चाहिए? क्या यह कर्तव्य, दायित्व या परिणाम होना चाहिए?

(250 शब्दों में उत्तर दीजिए) 20 अंक

You and Ajay were in college together, qualified for the civil services examination, trained, and worked in the same State. Over the years, you and Ajay became good friends and colleagues. Even the families became close to the extent of taking vacations and celebrating festivals together.

Professionally, in the last 15 years, both grew, but the paths you and Ajay took differed. You kept your distance from political masters, preferred to be neutral, and refrained from being identified with any group, lobby, or ideology. But Ajay was not discreet about his leanings, and he was well-networked and connected. Because of his networking, Ajay always had postings considered "plum postings." Ajay was posted as CMD of Urban Infrastructure Projects, a high-profile Project with a huge outlay. At the same time, you were working in State Planning Commission for three years and were awaiting your promotion and new posting.

When new postings were announced, you were surprised to see your transfer to Vigilance Department. Within a month of taking charge, you were ordered by your Departmental Secretary to conduct an inquiry discreetly into land dealings involving a Minister and his family. You were strictly told to keep it discreet and not to share any information about the investigation with anybody besides the Secretary.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

As you started the inquiry, you realized Ajay was closely involved with the Minister and his deals. As evidence started piling up, you were shocked to notice Ajay's questionable decisions favoring the Minister and friends. Further, you found evidence of Ajay having assets disproportionately much higher than his declared sources of income. When you shared the details with the Secretary, he immediately ordered you to search Ajay's office and home as he believed Ajay was the medium through which they could catch the Minister for shady land deals.

You were in a bind as you knew a search operation would tarnish Ajay's reputation and be traumatic for the family.

(a) What are the ethical issues and dilemmas involved in the above case?

(b) What are the options available to you?

(c) Select your chosen course of action after analyzing the options.

(d) What must be your moral motivation in the above case? Should it be duty, care, or consequences?

(Answer in 250 words) 20 Marks

Case involved the corruption case which involved a possible bureaucrat - politician nexus.

(a) Ethics issues:

(1) misappropriation of public money and public resources.

(2) Loss of integrity on part of a public servant.

(3) Disregard of constitutional oath on part of the minister.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

Ethical dilemmas:

(1) Constitutional ethics V/s vested interests.

(2) Transparency V/s Reputation of Ajay.

(3) Deontological ethics V/s utilitarian principle.

(4) Nishkam karma V/s short term pain

(b) Options available to me:

I Immediately search Ajay's office

Merit	Demerit
(1) Deep in unearthing about the case	(1) Ajay image gets tarnished.
(2) Uphold principle of probity and responsibility.	(2) Breaking of personal bonds.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

II Do not take any action.

Merit:

1. Save Ajay and minister
2. Minister may reward me.

Demerit:

1. Dereliction of Duty
2. Known - Doso conflict

III order a committee enquiry to deal with issue and gather more evidence before taking any action

Merits	Demerits
1. Full report can help take better decision 2. uphold principles of natural justice	1. Ajay may use the time to conceal evidence.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

(c) I will take the option no. III.

This is because:

1. Without proper investigation, a civil servant like Ajay should not be sacked.

2. Awakening Ajay meanwhile the enquiry is taking place.

(d) My moral motivation in this case is my duty.

This is due to following:

(1) upholding deontological ethics.

(2) Prevent known-doer conflict.

(3) Exercise Prudence, courage.

Thus, this would help in solving the case.

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

11. आप एक युवा पुलिस अधिकारी हैं जो अपने कुछ बैचमेट्स के साथ फील्ड ट्रेनिंग ले रहे हैं। आप और विकास एक पुलिस स्टेशन में दो सप्ताह बिता रहे हैं और फील्ड–स्तरीय पुलिसिंग की बारीकियों को सीख रहे हैं। हर दिन कुछ नया सीखने को मिलता है।

एक दोपहर स्टेशन को थोक बाजार बीट में काम करने वाले एक बीट कांस्टेबल से एक संकटपूर्ण कॉल प्राप्त हुई। व्यापारियों के दो समूहों के बीच झगड़ा शुरू हो गया और जो जल्द ही हिंसक हो गया। उन्होंने अपने सहकर्मी के साथ हस्तक्षेप करने की कोशिश की, लेकिन वे चीजों को नियंत्रण में रखने में असफल रहे। कुछ व्यापारी सिपाहियों के खिलाफ हो गये और उन्हें लोहे की छड़ों से पीटना शुरू कर दिया। कॉल तब आई जब एक कांस्टेबल के सिर पर गंभीर चोटें आईं और उसे आपातकालीन देखभाल की आवश्यकता थी।

मदद के लिए एक टीम मौके पर पहुँची और स्थिति को संभाला। जब तक टीम पहुँची, बदमाश मौके से भाग चुके थे। घायल कांस्टेबल को बेहद नाजुक हालत में अस्पताल ले जाया गया। अपने सहकर्मी को गंभीर रूप से घायल और जीवन के लिए संघर्ष करते देख, थाना क्रोधित हो गया और अपराधियों को पकड़ने के लिए दृढ़ संकल्पित हो गया।

देर शाम तक थाने की टीम ने कुछ बदमाशों को हिरासत में ले लिया, लेकिन कुछ अभी भी लापता थे। पकड़े गए बदमाशों को रात भर हिरासत में रखा गया और अगले दिन अदालत में पेश किया जाना था। उस रात आपने और विकास ने देखा कि कुछ वरिष्ठ पुलिसकर्मी अधिक जानकारी के लिए और पुलिसकर्मियों से दूर रहने का सबक सिखाने के लिए बदमाशों की जमकर पिटाई कर रहे थे। यह सब कुछ घंटों तक जारी रहा, और जब तक यह रुका, बदमाशों में से एक बुरी तरह से कांप रहा था जो कि उसे हृदय रोग के पूर्व इतिहास के कारण मामूली स्ट्रोक आया था। उसे अस्पताल ले जाया गयाय सौभाग्य से, वह बच गया। रात का घटनाक्रम मुख्यालय तक पहुँचा तो जाँच बैठाई गई।

पूछताछ के दौरान थाने में मौजूद सभी लोगों को पूछताछ के लिए बुलाया गया। उपस्थित सभी लोगों ने पिटाई को कुछ थप्पड़ों के अलावा और कुछ नहीं कहकर कम महत्त्व दिया। आपसे और विकास से भी अनौपचारिक रूप से इस घटना को कमतर करने का अनुरोध किया गया था। विकास आराम से इसे कमतर आँक रहा था, लेकिन आप असहज थे और आपको लगा कि सच्चाई से हटकर कुछ भी बोलना आपकी ईमानदारी के खिलाफ है। आप सोच रहे हैं कि क्या पुलिस सुरक्षा के लिए है, हिरासत सुरक्षा के लिए है, और जो हुआ वह दुर्व्यवहार है, सेवा मूल्यों के विरुद्ध है। आप तनाव में हैं और विकल्पों पर विचार कर रहे हैं।

(a) उपरोक्त मामले में कौन से नैतिक मुद्दे शामिल हैं?

(b) आपके अनुसार उपरोक्त मामले में सिद्धांत–उन्मुख और नियम–पालन करने वाले पुलिस कर्मियों को क्या करना चाहिए और क्यों? तर्क दीजिए।

(c) आपके अनुसार सिविल सेवा में किसे प्राथमिकता दी जानी चाहिए, विभाग के प्रति निष्ठा, या अपने निर्णयों और सेवा मूल्यों में निष्पक्ष और गैर–पक्षपातपूर्ण होना? (250 शब्दों में उत्तर दीजिए) 20 अंक

You are a young police officer undergoing field training along with some of your batchmates. You and Vikas are spending two weeks in a police station learning the nitty gritty and nuances of field-level policing. Every day there was something new to learn.

One afternoon the Station received a distress call from a beat constable working the wholesale market beat. A quarrel had broken out between two groups of traders and which soon turned violent. He tried intervening with his colleague, but they failed to keep things in control. Some traders turned against the constables and started beating them with iron rods. The call came in when one of the constables had taken severe blows to the head, and he needed emergency attention.

A team rushed to the spot to help and take charge of the situation. By the time the team reached, the miscreants had fled the scene. The injured constable was rushed to the hospital in a very precarious

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

condition. Seeing their colleague severely hurt and struggling for life, the station was enraged and determined to apprehend the culprits.

By late evening the station team had rounded up a few miscreants, but some were still missing. The rounded-up miscreants were kept in custody for the night and were to be presented in court the following day. That night you and Vikas noticed that a few senior policemen were seriously beating up the miscreants for more information and to teach them a lesson to keep off from policemen. The "treatment" continued for a few hours, and by the time it stopped, one of the miscreants was severely shaken that he had a minor stroke because of a prior history of a heart condition. He was rushed to the hospital; fortunately, he survived. When the events of the night reached HQ, an inquiry was instituted.

During the inquiry, everyone in the Station was called in for questioning. All of them present played down the beatings as few slaps and nothing more. You and Vikas were also informally requested to play down the incident. Vikas was comfortably underplaying it, but you were uncomfortable and felt it was against your integrity to speak something far from the truth. You were wondering if police are for safety, custody is for protection, and what happened was abuse which was against the service values. You were tensed and weighed the options.

(a) What are the ethical issues involved in the above case?

(b) What do you think principle-oriented and rule-abiding police personnel must do in the above case? Why? Justify

(c) What do you think must assume priority in civil service, loyalty to the department, or being impartial and non-partisan in your decisions and service values?

(Answer in 250 words) 20 Marks

Case involved a mob violence which was followed by a case of custodial violence.

(a) Ethical issues involved in the case are:

(1) Custodial torture.

(2) Mob violence and in fighting between groups.

(3) Lack of integrity and honesty on part of personnel and Vikas.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

4. Against the principles of natural justice.

5. Lack of police sensitivity to deal with such cases.

6. Eye for an eye approach.

(b) Police personnel should do the following in such cases:

(1) follow the legal procedures as per the IPC and CrPC.

(2) Impartiality while trying to mediate between 2 groups.

(3) Use of persuasion and social influence rather than force.

(4) Emotional Intelligence should be used to control one's emotions and manage them.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

(5) Reformatory approach should be followed.

They should do so due to the following:

(1) Ensure rule of law is upheld.

(2) Improving the trust of citizens in police

(3) Ensures justice to citizens.

(4) Personal satisfaction and also spirit of service is upheld.

(c) In my opinion, Impartiality and non-partisanship is more important.

This is because of the following.

(1) Upholding civil service values.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

(2) Avoiding crisis of conscience.

(3) Utilitarian principle is upheld.

(4) Building a healthy work culture.

(5) Long term gains in terms of ethics of department. This, in any case loyalty towards nation should be there not towards any department.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

12. आप विदेश सेवा के एक अधिकारी हैं जो विदेश में किसी दूतावास में कार्यरत हैं। आपका एक कर्तव्य स्थानीय भारतीय समुदाय, जो देश के सबसे बड़े अप्रवासी समूहों में से एक है, के साथ संपर्क स्थापित करना है।

धनी भारतीय अप्रवासियों का एक समूह अपनी भाषा और संस्कृति को बढ़ावा देने के लिए एक पूजा स्थल और एक स्कूल बनाना चाहता है। स्कूल का उद्देश्य आप्रवासियों के बीच भारतीय संस्कृति को बढ़ावा देने और संरक्षित करने के लिए एक केंद्र के रूप में कार्य करना है। भारतीय समुदाय के नेताओं ने भूमि अधिग्रहण के लिए सभी कानूनी प्रक्रियाओं को पूरा किया, भवन योजनाओं को नगर परिषद से मंजूरी दिलाई और सभी स्वीकृतियों के साथ, निर्माण कार्य शुरू हुआ।

निर्माण के कुछ महीनों बाद, स्थानीय लोगों ने शोर के बारे में शिकायत करना शुरू कर दिया और धीरे–धीरे एक धार्मिक संरचना के निर्माण के खिलाफ एक अभियान शुरू हो गया। स्थानीय नगर पार्षदों ने इसमें भाग लिया और यह मुद्दा उठाया कि कैसे भारतीय प्रवासियों के पास अपना सांस्कृतिक स्थान होने से अन्य आप्रवासी समुदायों की ओर से भी इसी तरह की माँग की जाएगी। और इससे विभिन्न जातीय समूहों के बीच असहिष्णुता बढ़ सकती है। स्थानीय राजनेताओं ने निर्माण को रोकने और जो कुछ भी बनाया गया था उसे ध्वस्त करने के लिए एक सार्वजनिक मुकदमा दायर किया। भारतीय समुदाय ने उनके मुकदमे का जवाब दिया और मदद के लिए दूतावास से संपर्क किया। वे चाहते थे कि राजदूत इस मुद्दे को सरकार के सामने उठाएँ।

इस बीच, राजदूत ने आपको इस मुद्दे को समझने और एक रिपोर्ट तैयार करने के लिए भारतीय समुदाय के नेताओं से मिलने के लिए नियुक्त किया। आपने समुदाय के नेताओं से मुलाकात की और पाया कि भारतीय समुदाय के प्रति स्थानीय नापसंदगी का कारण केवल अव्यक्त नस्लवाद और असहिष्णुता की अभिव्यक्ति थी। आपने राजदूत के समक्ष अपना अवलोकन प्रस्तुत किया और उनसे कुछ करने का अनुरोध किया क्योंकि भारतीय सही थे और नस्लवादी व्यवहार के शिकार हो रहे थे। बदले में, राजदूत ने उत्तर दिया कि वह स्थानीय राजनीति में नहीं पड़ना चाहते। भारतीय उस देश के नागरिक हैंय जातीयता के अलावा उनका भारत से कोई लेना–देना नहीं हैं। इसके अलावा, आने वाले हफ्तों में दोनों देशों के बीच एक महत्वपूर्ण आर्थिक समझौते पर हस्ताक्षर होने वाले हैं, और वह कुछ स्थानीय राजनीति को लेकर दोनों देशों के बीच बढ़ते संबंधों को खतरे में नहीं डालना चाहते हैं। आप यह देखकर आश्चर्यचकित रह गए कि अर्थनीति को प्रवासी भारतीयों पर प्राथमिकता मिल रही है।

(a) उपरोक्त मामले में कौन–कौन से मुद्दे शामिल हैं ?

(b) क्या आप प्रवासी भारतीयों की मदद के बजाय अर्थनीति को प्राथमिकता देने के राजदूत के रुख से सहमत हैं? अगर हाँ तो क्यों, अगर नहीं तो क्यों नहीं ?

(c) दायित्व, परिणामवाद और कर्तव्य के बीच, आपके अनुसार भारतीय विदेश नीति का मार्गदर्शन करने के लिए उपयुक्त परिप्रेक्ष्य क्या है? तर्क दीजिए। (250 शब्दों में उत्तर दीजिए) 20 अंक

You are a Foreign Service official working in an embassy overseas. One of your duties was to liaise with the local Indian community, one of the country's largest immigrant groups.

A group of wealthy Indian immigrants wanted to build a place of worship and a school to promote their language and culture. The school was intended to act as a center for promoting and preserving Indian culture among the immigrants. The Indian community leaders went through all the legal procedures to acquire the land, got the building plans approved by the city council, and with all the approvals in place, the construction work began.

A few months into the construction, the locals started complaining about noise, and slowly a campaign began against the construction of a religious structure. The local city councilors joined in and raised the issue of how Indian immigrants having their own cultural space will lead to a similar demand from other immigrant communities. And this may escalate intolerance among different ethnic groups. The local politicians filed a public lawsuit to halt the construction and demolish whatever was built. Indian community responded with their lawsuit and approached the embassy for help. They wanted the Ambassador to take up the issue with the government.

Meanwhile, the Ambassador deputed you to meet the Indian community leaders to understand the issue and prepare a report. You met with the community leaders and found that the reason for local antipathy towards the Indian community was just an expression of latent racism and intolerance. You presented

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

your observations to the Ambassador and requested him to do something as the Indians were on the right and were being victims of racist behavior. The Ambassador, in turn, replied that he would not like to get involved in local politics. The Indians were citizens of that country; they had nothing to do with India besides ethnicity. Further, a crucial Economic agreement was about to be signed between the two countries in the coming weeks, and he did not want to jeopardize the growing relations between the two countries over some local politics. You were shocked to see economics getting priority over the diaspora.

(a) What are the issues involved in the above case?

(b) Do you agree with the Ambassador's position of prioritizing economics over helping the diaspora? Why/why not?

(c) Among Care, Consequentialism, and Duty, what do you think is the appropriate perspective to guide Indian Foreign policy? Justify. (Answer in 250 words) 20 Marks

case involves the economic determinism principle by Karl Marx where the material conditions influenced the other aspects of the society

(a) Issues involved in the case

(1) Racism in latent form.

(2) Religious feelings of a particular community are hurt.

(3) Lack of empathy and compassion on part of the Ambassador.

(4) Dependency of a country on another country.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

(b) Ambassador's position of prioritzing economic over helping diaspora :

Prioritzing Diaspora	Prioritizing Economics
1. Goodwill of diaspora 2. Justice was on side of diaspora 3. Uphold the image of the country as the one which is against any form of racism and discrimination. 4. Increased remittances from diaspora	1. Economic deal would serve the utilitarian goal of serving a large section of population which lives in the country 2. Mixing of religion and politics/economics is not recommended. 3. Upholding principle of sovereignty. 4. Strengthening relation between the countries.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

(c) Care, consequentialism and Duty are different aspects. I prefer a combination of the three. This is due to the following:

1. Ensure equity in society.
2. Prevent majoritarianism
3. Reaching the last mile.
4. Building soft power.
5. Increases trust of other nations. Eg: China with its debt trap policy is seen with suspicion throughout the world.
6. Vasudaiv Kutumbakam: One world, one family is upheld.

Scanned with OKEN Scanner

Next IAS ID: PTTP220208, TC078, 23-08-2023 03:36 PM

Candidates must not write on this margin

Following can be done in this situation:

(1) Ambassador should discuss with local politicians on issue

(2) Use of alternate site for worship can be done.

(3) Possible discussion between heads of nations on this issue

This, this can help in resolution of issue